

Carrier Voice Solutions

In a mature market, how will you accelerate profitability gains?



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For more information about Carrier Voice Solutions, please visit:
www.tatacommunications.com/contact or email marcom@tatacommunications.com

About Tata Communications

Tata Communications is a leading global provider of a new world of communications. With a leadership position in emerging markets, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global and pan-India network to deliver managed solutions to multi-national enterprises, service providers and Indian consumers.

The Tata Global Network includes one of the most advanced and largest submarine cable networks, a Tier-1 IP network, with connectivity to more than 200 countries across 400 PoPs, and nearly 1 million square feet of data center and collocation space worldwide.

Tata Communications' depth and breadth of reach in emerging markets includes leadership in Indian enterprise data services, leadership in global international voice, and strategic investments in operators in South Africa (Neotel), Sri Lanka (Tata Communications Lanka Limited) and Nepal (United Telecom Limited).

Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India and its ADRs are listed on the New York Stock Exchange. (NYSE: TCL)

With the pace of growth in international voice minutes slowing, more carriers are chasing the same topline revenue in a highly competitive market. With the right focus on business efficiencies, you can deliver profitability gains, without sacrificing innovation or quality.

Tata Communications understands how to perform successfully in a constrained business climate. Our leading-quality services and reciprocal partnership models ensure your voice business flourishes, today and tomorrow.

Access Industry-leading Capabilities

To succeed in the voice industry, you need powerful tools that give you unmatched visibility and control over your routing infrastructure. Tata Communications has a range of models to give our partners access to the same industry-leading platforms that power our voice network, with as much, or as little, hands-on management support as you prefer.

Maximize Your Quality

Number portability and VoIP have increased routing complexity at the same time as competition has driven down margins. Our industry-leading routing infrastructure ensures our customers have continual access to best-quality terminations at the right prices.

Our patented BestValue Routing™ engine performs real-time predictive and corrective routing changes every hour. We also offer number portability to over 20 destinations, with more available every quarter.

VTS Prime delivers:

- Full A-Z coverage in 240 countries and territories
- 100% routing to direct suppliers on fixed and mobile destinations
- Guaranteed CLI delivery to over more than 230 mobile destinations
- Retail quality of service statistics reporting including NER, ASR, congestion and CLI delivery
- Proactive QoS monitoring and 24/7 Premium Customer Support

Partner to Drive Success

Leverage our network reach, service portfolio and expertise to expand your business and gain an edge in today's competitive market.

With Strategic Sourcing Solutions you can benefit from:

- Minimized exposure to a high-risk, low-margin business
- Enhanced focus on core business competencies
- Improved time-to-market and end-user experience
- Reduced capital expenditures on network infrastructure and traffic management tools

Monitor, Report, Track, Optimize

Customer Zone provides easy online access to a variety of tools to help you stay on top of your voice business, as well as premium-level, 24x7x365 Customer Support.

- RapidReports - Monitor traffic in near real-time, or historically
- Trouble Tickets - Track and report issues affecting traffic
- RapidCDR - Request raw CDRs via a web-based interface
- RapidRate - Provide termination offering rates and codes directly to our system
- Order toll-free numbers online

Leverage our solutions

Address your needs today and in the future.

Voice Termination Services

The best balance of price and quality to over 240 countries and territories

International Toll-free Services

Coverage of over 100 countries for your conferencing, calling card, call center or business support offerings

Local Number Service

Support local number calling in the widest range of destinations

Strategic Sourcing

Comprehensive voice partnership solutions provide access to best-in-class tools and economies of scale

VoIPLink™

Flexible interconnection models and guaranteed interworking enable you to simply realize efficiencies from IP migration



Tata Communications' Advantage

As the largest international wholesale voice provider, Tata Communications delivers high voice quality at highly competitive prices, and takes a leadership role in the forums and associations that are setting the future direction of our industry.

- 192 Mobile Operators Voice interconnections and 300+ on-net mobile signaling destinations
- The scale of the largest international wholesale voice network, carrying over 40 billion minutes a year
- Future-ready network infrastructure and interconnection options
- Active participation in i3 Forum to facilitate global IP-based voice migration
- Fight FAS Forum founding member