

Managed VoIP Service

Cost-effective high quality IP-based calling



In a dynamic business environment, you need voice solutions that provide speedy deployment, manageability and reduced costs.

Tata Communications' Managed VoIP Service is a reliable, high-quality, IP-based solution ideal for your international calling needs.

Assured Voice Clarity

Improve your business productivity with our Managed VoIP (MVoIP) Service, a high quality, reliable voice solution that reduces TCO.

Our varied MVoIP service offerings provide superior, Internet-based solutions for your international calling needs and are customized to suit your unique business requirements.

Flexible Service Offerings

Our MVoIP service is a one-stop solution that combines Internet connectivity with voice minutes. Our on-demand, scalable solution helps you avoid capital expenses and manage costs. We provide you with a convenient solution for superior Internet telephony to positively influence your core business.

Global Network

Our Managed VoIP services run on Tata Communications' premium Internet bandwidth, which utilizes the shortest route between origin and destination. We leverage our network to ensure superior backup and restorability.

Mission-Critical Dependability

- _ Tier-1 voice termination ensures reliable call completion and superior voice quality
- _ Cutting-edge tools like IVMS deliver measurable call quality standards like R-Factor, packet loss, ASR, and jitter
- _ Centrally managed, proactive, 24x7x365 support

MVoIP Minutes

Our MVoIP Minutes solution provides a commitment-based, zero-rental, bundled solution. It is designed for customers with large and predictable call volumes.

MVoIP Ports

Our MVoIP solution delivers a no-commitment, fixed-rental bundled solution designed for customers with small or unpredictable call volumes.



ENTERPRISE
Contact Center

Managed VoIP Services



End-to-End Service Delivery

- _ Lower TCO compared to traditional TDM-based solutions
- _ Bundled bandwidth and termination solution to ensure better quality and manageability
- _ One-stop-shop services to help you procure the CPE and last-mile connectivity

Service Features

One-Stop Shop

- _ End-to-end management of premium Internet bandwidth bundled with voice termination
- _ 24x7x365, proactive customer support

Reliable, Premium Internet Access

- _ Multiple gateways
- _ Route diversity
- _ Priority restoration
- _ Peering with Tier-1 operators

Superior Call Quality

- _ Tier-1 voice termination delivers high call completion and superior voice clarity
- _ Direct routes to the United States, UK, Australia, and Middle East ensuring minimum delay

Premium
bandwidth bundled
with termination

For more information on Managed VoIP Services, please visit:

www.tatacommunications.com/contact

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