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Tata Communications Limited along with its global subsidiaries (Tata Communications) is a leading global provider of the new world of communications. The company leverages its Tata Global Network, vertical intelligence and leadership in emerging markets, to deliver value-driven, globally managed solutions to the Fortune 1000 and mid-sized enterprises, service providers and consumers. The Tata Communications portfolio includes transmission, IP, converged voice, mobility, managed network connectivity, hosted data center, communications solutions and business transformation services to global and Indian enterprises & service providers as well as, broadband and content services to Indian consumers. The Tata Global Network encompasses one of the most advanced and largest submarine cable networks, a Tier-1 IP network,

connectivity to more than 200 countries across 300 PoPs and more than one million square feet data center space. Tata Communications serves its customers from its offices in 80 cities in 40 countries worldwide. Tata Communications has a strategic investment in South African operator Neotel, providing the company with a strong anchor to build an African footprint. The number one global international wholesale voice operator and number one provider of International Long Distance, Enterprise Data and Internet Services in India, the company was named "Best Wholesale Carrier" at the World Communications Awards in 2006 and was named the "Best Pan-Asian Wholesale Provider" at the 2007 Capacity Magazine Global Wholesale Telecommunications Awards for the second consecutive year. Becoming the leading integrated provider to

drive and deliver a new world of communications, Tata Communications became the unified global brand for VSNL, VSNL International, Teleglobe, Tata Indicom Enterprise Business Unit and CIPRIS on February 13, 2008. Tata Communications Ltd. is a part of the \$29 billion Tata Group; it is listed on the Bombay Stock Exchange and the National Stock Exchange of India and its ADRs are listed on the New York Stock Exchange (NYSE: TCL).

[www.tatacommunications.com](http://www.tatacommunications.com)



**enterprise**

**International Private Line**

Rely on robust global reach to make sure business-critical applications are always up and running.

[www.tatacommunications.com](http://www.tatacommunications.com)

# International Private Line

## Secure, seamless, always available global connectivity



**Tata Communications' International Private Line service offers greater diversity of route, uptime and multiple service options for all your international and domestic requirements.**

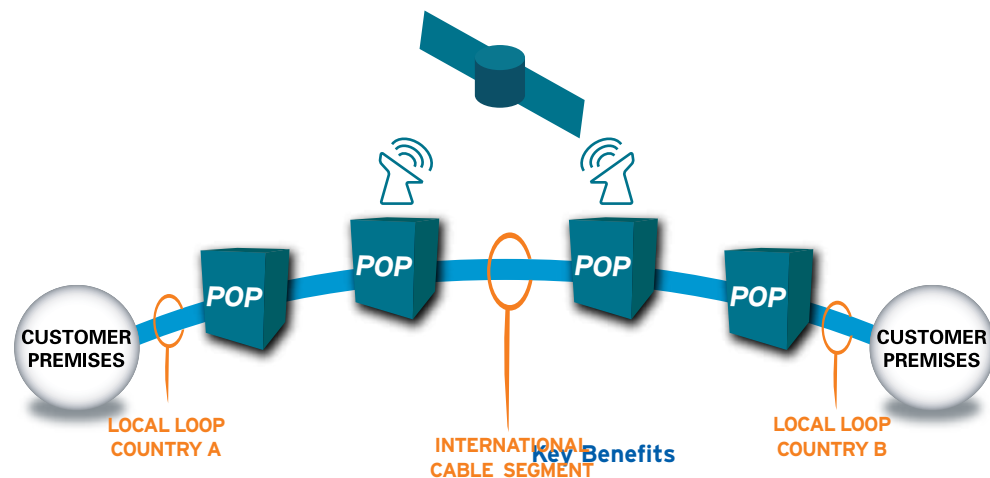
### Effortlessly Extend Business

When it comes to business-critical applications, you cannot afford downtime. Tata Communications offers dedicated end-to-end International Private Line (IPL), delivered over our optical infrastructure. Securely transfer voice, video and data, knowing your access is backed by our reliable service, route diversity and industry-leading service level guarantees. Use our IPL dedicated, end-to-end connectivity for your most time and content-sensitive traffic.

Improve global efficiency through a secure and reliable network with unparalleled reach. We offer customized capacity solutions focused on providing comprehensive global access.

We work with you to meet your unique needs and support your expansion into new global markets. As your business grows, we will grow with you to address your expanding market needs through flexible service terms and increased bandwidth. Our 24x7 support and SLAs ensure you're always receiving the access you need.

In addition to our International Private Line (IPL) end-to-end connectivity service, we also offer Wavelength Services, International Private Line Full and Half Circuits and International Private Line One-Stop Shop (OSS).



### Key Benefits

- \_ Single point of contact (SPOC) for failure detection, implementation, support, and resolution
- \_ Quick fault resolution in your local language and time zones
- \_ Reduced TCO by leveraging lower cost base and efficiencies from standardized infrastructure, tools and best practices
- \_ End-to-end Service Level Agreements (SLAs) ensure guaranteed installation times and availability (99.9% on net SLAs)
- \_ Increased visibility, scalable capacity and enhanced operational efficiency through our wholly-owned network

### Technical Features

- \_ Protected Service
- \_ Premium Protected Service
- \_ Unprotected Service
- \_ Alternative Cable Connection

### Service Ranges

- \_ 64 Kbps to 45 Mbps
- \_ STM-1 up to STM-64
- \_ 10 Gbps

### Commercial Flexibility

- \_ Flexible pricing structure
- \_ Single-end order
- \_ Flexible service terms: one, two and three year leases and IRUs

### Service Management

- \_ 99.9% service availability (on-net)
- \_ Global 24x7 support

## Taking Your Solutions Farther

### International Private Line Circuit

- \_ Dedicated end-to-end connectivity
- \_ Single point of contact for contracting, implementation, maintenance, support, and billing
- \_ Quick fault identification and resolution
- \_ Protection options

### International Private Line Half Circuit

- \_ Dedicated connectivity
- \_ Half circuit access into country
- \_ Local loop ordering and maintenance option

### International Private Line One-Stop Shop (OSS)

- \_ Single point of contact for both of the half circuits
- \_ End-to-end solution
- \_ Local loop ordering and maintenance option

### Wavelength Services

- \_ High-bandwidth building blocks for a network
- \_ Provided 10 Gbps on the Tata Communications Network
- \_ Single point of contact

### Fully Managed Advantage

- \_ Maintain optimum network performance with our Customer Service and Network Management Centers' 24-hour coverage
- \_ Mission-critical traffic delivered via Tata Communications' highly diversified and redundant network
- \_ SLAs guarantee increased uptimes and decreased provisioning times