

# Local Number Service

## Worldwide local access coverage



### Taking Your Offering Farther

Our Local Number Service enhances your worldwide local access coverage with one single provider. Look like a local player and gain global access with local numbers accessible from any network (or any domestic carrier in the origin country). Boost your competitive advantage by leveraging our global network to gain complete coverage, enhanced flexibility and competitive pricing.

### Key Benefits

- \_ Availability
  - \_ Quick, reliable and extensive global reach to provide competitive-access communication services from various worldwide locations
  - \_ Easy and cost-effective option for mobile and payphone access (when toll-free access is restricted or expensive)
  - \_ City-specific numbers accessible from worldwide locations
- \_ Flexibility
  - \_ Ability to position yourself as a local player
  - \_ Short provisioning lead time
  - \_ Online provisioning and fault-reporting tool
  - \_ Direct connection from one of our voice PoPs or via public switched termination enables you to terminate calls at any location
  - \_ Available via TDM or VoIP
- \_ Simplified competitive pricing
  - \_ Ability to offer competitive pricing to your customers
  - \_ Low cost versus other access services
  - \_ No payphone or mobile surcharges

### Gain Global Access

Our Local Number Service is a flexible and cost-effective solution for companies that require local phone numbers in several calling areas. This service is ideal for conferencing, calling card companies, call centers, and other businesses that require the same city or country numbers as the caller.

Overseas callers simply dial a local number, and the call is delivered to your platform using our Global Voice Network.

## Position yourself as a local player

### Leverage our Leading Market Provisioning Tool

- \_ Our online provisioning tool allows you to initiate orders and decrease end-to-end provisioning lead time
- \_ Leverage our tool to quickly and easily report any issues to the Tata Communications Network Operations Center



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## Easy End-to-End Solution

- \_ Short provisioning lead time with online tool used for initiating orders and providing 24x7 access to number inventory
- \_ Customer service efficiency via online portal, allowing customers to quickly and easily report network issues
- \_ Real-time billing that recognizes the call origin (fixed, mobile or payphone)

## One-Stop Shop

Tata Communications offers a combination of complementary services, each corresponding to a different customer need (ITFS, UIFN and ITFS with SAC). We are a key partner for any carrier with conferencing, calling card, call center and business support application needs.

## Our Market Leadership

Tata Communications is a market leader in the voice arena, enabling our mobile, broadband and carrier customers to leverage our global network scale and extensive relationships.

We are also an active participant in various IPX initiatives. With our extensive global network, VoIP heritage and the rollout of a new, IMS-compliant Next-Generation Network, our services are the first step to a long term IPX model of traffic exchange.

## Connect to the Largest TDM-VoIP Hybrid Network

Our VTS suite carries billions of minutes for mobile, broadband and traditional carriers. Leverage our large supplier base and the world's largest international wholesale TDM-VoIP hybrid network.

With a VoIP connection, we deliver your worldwide calls with higher carrier quality and service standards.

## Flexible Interconnect Options

### TDM

Connect to our network via one of two TDM interconnections.

### PoPs

Connect your PSTN or mobile networks directly to our network via TDM connections into our PoPs.

### SNARC®

Connect your PSTN or mobile networks directly via TDM to our turnkey, managed, on-site SNARC solution.

### VoIPLink™

Leverage VoIPLink, the fastest, easiest and most cost-effective way to connect VoIP networks to our Global Voice Network and directly exchange traffic.

- \_ Significant savings in capital and operating expenses
- \_ Faster time to market
- \_ Dramatic reduction in the time and costs associated with adding capacity

**For more information on Local Number Service, please visit:**

[www.tatacommunications.com/contact](http://www.tatacommunications.com/contact)

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