Investor Fact Sheet - Q2 FY2015

S. No.	Index
1	Consolidated profit & loss statement for the quarter ended September 30, 2014
2	Debt profile as on September 30, 2014
3	Profitability of Core Business and Startup Business
4	Consolidated Operating Metrics
5	Voice Solutions Operating metrics
6	<u>Data Services Operating metrics</u>
7	Exchange rates

Notes

- 1. The financial and operating information in this document refer to consolidated financial statements and business, unless specified otherwise.
- 2. This document contains management estimates based on internal MIS and cost allocation assumptions. While these measures provide additional information in understanding the performance of the businesses, they should not be viewed in isolation or as replacements for, or alternatives to the published Indian GAAP financials.
- 3. Q2 FY15 and H1 FY15 core and consolidated financials includes an other income amounting to Rs 1,275 million towards interest on income tax refund.
- 4. FY14 numbers includes an other operating income which has been shown below EBIT line and has been excluded from revenue growth and operating margin (EBITDA, EBIT) calculations.
- 5. Core business refers to the company's Voice Solutions and Data Services collectively.
- 6. Startup business refers to the Company's South African Operations (Neotel) and United Telecom Limited (UTL) Nepal.
- 7. Any discrepancies in any table between totals and sums of the amounts listed are due to rounding off.

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PROFIT AND LOSS ACCOUNT SUMMARY (consolidated figures)

TATA COMMUNICATIONS

(As per Indian GAAP) In Rs. million, except per share data

	Quarter	Ended	Growth % in	Quarter Ended	Growth % in	Six Mont	Six Months Ended	
Particulars	Sep 30, 2014	Sep 30, 2013	Q2 FY15 over Q2 FY14	Jun 30, 2014	Q2 FY15 over Q1 FY15	Sep 30, 2014	Sep 30, 2013	H1 FY15 over H1 FY14
REVENUE								
REVENUE FROM OPERATIONS	50,715.9	49,526.1	2.4%	51,117.2	-0.8%	101,833.1	94,505.9	7.8%
EXPENDITURE								
Network and transmission expenses	27,651.0	27,061.2		28,085.5		55,736.5	52,039.3	
Employee benefits expense	7,019.5	5,863.0		7,089.9		14,109.4	11,885.1	
Operating and other expenses	8,458.8	8,238.1		8,814.4		17,273.2	15,702.2	
	43,129.3	41,162.3		43,989.8		87,119.1	79,626.6	
OPERATING EARNINGS BEFORE INTEREST, TAX AND DEPRECIATION (EBITDA)	7,586.6	8,363.8	-9.3%	7,127.4	6.4%	14,714.0	14,879.3	-1.1%
Operating EBITDA (% of Revenue from Operations)	15.0%	16.9%		13.9%		14.4%	15.7%	
Depreciation / amortization	5,230.6	5,431.1		5,301.3		10,531.9	10,468.3	
OPERATING EARNINGS BEFORE INTEREST AND TAX (EBIT)	2,356.0	2,932.7	-19.7%	1,826.1	29.0%	4,182.1	4,411.0	-5.2%
Operating EBIT (% of Revenue from Operations)	4.6%	5.9%		3.6%		4.1%	4.7%	
Other Operating Income	-			-		-	-	
Interest expense, net	1,870.8	2,010.0		1,990.0		3,860.8	3,672.9	
Other Income	1,634.7	393.4		642.7		2,277.4	657.0	
PROFIT/(LOSS) BEFORE TAX AND EXCEPTIONAL ITEMS	2,119.9	1,316.1	61.1%	478.8	342.8%	2,598.7	1,395.1	86.3%
Exceptional Items (gain) / loss	-	-		-		-	(2,162.2)	
PROFIT/(LOSS) BEFORE TAX (PBT)	2,119.9	1,316.1	61.1%	478.8	342.8%	2,598.7	3,557.3	-26.9%
PBT (% of Total Income)	4.0%	2.6%		0.9%		2.5%	3.7%	
Tax expenses	1,192.4	511.2		688.6		1,881.0	1,809.6	
PROFIT/ (LOSS) AFTER TAX BEFORE MINORITY INTEREST	927.5	804.9		(209.8)		717.7	1,747.7	
Minority interest	(4.0)	(4.1)		(4.3)		(8.3)	(9.2)	
Share in profit / (loss) of associates (net)	0.4	2.8		0.3		0.7	10.3	
NET PROFIT/(LOSS) AFTER TAX AND MINORITY INTEREST (PAT)	923.9	803.6	15.0%	(213.8)		710.1	1,748.8	-59.4%
PAT (% of Total Income) EARNINGS PER SHARE	1.8%	1.6%		-0.4%		0.7%	1.8%	
(Basic and diluted earnings per equity shares of par value Rs 10/ each)	3.24	2.82		(0.75)		2.49	6.14	

DEBT PROFILE

		As on								
Particulars Particulars		Sep 30, 2013		Mar 31, 2014		Jun 30, 2014		Sep 30, 2014		
CORE BUSINESS (In USD million)										
Gross Debt										
Foreign Currency Loans	\$	1,577	\$	1,612	\$	1,631	\$	1,604		
Rupee Loans	\$	111	\$	172	\$	78	\$	34		
	\$	1,688	\$	1,784	\$	1,709	\$	1,638		
Average cost of loans		4.13%		4.28%		4.24%		3.96%		
Cash and cash equivalent	\$	206	\$	404	\$	278	\$	285		
Net Debt	\$	1,482	\$	1,380	\$	1,431	\$	1,353		

CORE BUSINESS AND STARTUP BUSINESS PROFITABILITY

In Rs. Million

	Quarte	r Ended	Growth % in	Quarter Ended	Growth % in	Six Month	s Ended	Growth % in
CORE BUSINESS	Sep 30, 2014	Sep 30, 2013	Q2 FY15 over Q2 FY14	Jun 30, 2014	Q2 FY15 over Q1 FY15	Sep 30, 2014	Sep 30, 2013	H1 FY15 over H1 FY14
Revenue from Operations	44,950	44,187	1.7%	45,186	-0.5%	90,137	84,376	6.8%
Direct cost	26,162	25,341		26,315		52,477	48,332	
Net Revenue	18,788	18,846	-0.3%	18,872	-0.4%	37,660	36,044	4.5%
Operating and other expenses	13,005	12,128		13,160		26,165	23,963	
EBITDA	5,783	6,719	-13.9%	5,712	1.2%	11,495	12,080	-4.8%
EBITDA as % of Revenue from Operations	12.9%	15.2%		12.6%		12.8%	14.3%	
Depreciation	4,770	4,739		4,671		9,441	9,186	
EBIT	1,013	1,980	-48.8%	1,041	-2.8%	2,054	2,894	-29.0%
EBIT as % of Revenue from Operations	2.3%	4.5%		2.3%		2.3%	3.4%	
Other Operating Income	-	-		-		-	-	
Interest expenses	980	1,116		1,110		2,090	2,031	
Other Income and Interest Income	1,468	453		584		2,052	630	
Profit Before Tax and Exceptional Items	1,501	1,317	13.9%	516	191.0%	2,016	1,494	35.0%
Exceptional Items (gain) / loss	-	-		-		-	(2,162)	
PBT	1,501	1,317	13.9%	516	191.0%	2,016	3,656	-44.8%
Tax expense	1,192	511		689		1,881	1,810	
Minority interest	(3)	(4)		(4)		(7)	(9)	
PAT after minority interest	305	802	-62.0%	(176)		128	1,837	-93.0%
NORMALIZING CORE BUSINESS PERFORMANCE FO	R ONE OFF	AND EXCEPT	IONAL ITEMS	3	l l			
Normalized Revenue from Operations	44,950	44,187	1.7%	45,186	-0.5%	90,137	84,376	6.8%
Add: Actuarial impact on Canada Pension	301	(241)		173		474	162	
Normalized EBITDA	6,084	6,478	-6.1%	5,885	3.4%	11,969	12,242	-2.2%
Normalized EBITDA as % of Revenue from Ops	13.5%	14.7%		13.0%		13.3%	14.5%	
Normalized EBIT	1,314	1,739	-24.4%	1,214	8.2%	2,528	3,056	-17.3%
Normalized EBIT as % of Revenue from Ops	2.9%	3.9%		2.7%		2.8%	3.6%	
Less: Other Income on Tax refund	1,275	-		-		1,275	-	
Normalized PBT (Before exceptional items)	527	1,076	-51.0%	689	-23.5%	1,215	1.656	-26.6%

	Quarter Ended		Growth % in	Quarter Ended	Growth % in	Six Months Ended		Growth %
STARTUP BUSINESS	Sep 30, 2014	Sep 30, 2013	Q2 FY15 over Q2 FY14	Jun 30, 2014	Q2 FY15 over Q1 FY15	Sep 30, 2014	Sep 30, 2013	H1 FY15 over H1 FY14
Revenue from Operations	5,766	5,339	8.0%	5,931	-2.8%	11,697	10,130	15.5%
Operating expenses	3,962	3,694		4,516		8,478	7,331	
EBITDA	1,804	1,645	9.6%	1,415	27.5%	3,219	2,799	15.0%
EBITDA as % of Revenue from Operations	31.3%	30.8%		23.9%		27.5%	27.6%	
Depreciation	461	692		630		1,091	1,282	
EBIT	1,343	953	40.9%	785	71.2%	2,128	1,517	40.3%
EBIT as % of Revenue from Operations	23.3%	17.9%		13.2%		18.2%	15.0%	
Interest expense and other financial charges, net	724	954		822		1,546	1,615	
PBT	619	(1)		(37)		582	(98)	
Tax expense	(0)	0		0		(0)	0	
Minority interest	(0)	3		(0)		(1)	10	
PAT after minority interest	619	2		(37)		582	(88)	

CONSOLIDATED OPERATING METRICS

Total Income from Operations by Segment									
		Quarter Ended							
	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014					
Voice Solutions	47.5%	45.5%	44.8%	47.0%					
Data Services	41.1%	42.4%	43.4%	41.2%					
South Africa Operations (Neotel)	11.4%	12.1%	11.9%	11.7%					
Others	0.1%	0.0%	-	0.0%					
Total	100.0%	100.0%	100.0%	100.0%					

Some minor variations may be there due to inter-segment revenues.

Revenue from Operations by Currency								
		Year Ended						
	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014				
Indian Rupees (INR)	21%	22%	22%	21%				
South African Rand (ZAR)	10%	11%	11%	11%				
Other International Currencies	69%	67%	66%	68%				
Total	100%	100%	100%	100%				

Core Business Capital Expenditure (USD mn) - Spent duri	ng the per	iod (Cash	view	
		Six Months ended		r Ended
	Sej	30, 2014	Mar	31, 2014
Sustenance Capex				
Voice	\$	0.8	\$	2.3
Data	\$	7.7	\$	10.6
	\$	8.5	\$	12.8
Growth Capex				
Voice	\$	3.6	\$	5.8
Data	\$	66.5	\$	163.7
	\$	70.1	\$	169.5
Strategic projects ¹	\$	28.7	\$	35.9
Others ²	\$	18.1	\$	34.7
Total Capital Expenditure (Capex)	\$	125.3	\$	253.0

Core Business Capital Expenditure (USI	mn) - Capitalization \	/iew		
	_	Six Months ended		Ended.
	end	<u>iea</u>	Year Ended	
	Sep 30), 2014	Mar 3	1, 2014
Sustenance Capex				
Voice	\$	8.0	\$	2.3
Data	\$	2.5	\$	10.6
	\$	3.4	\$	12.9
Growth Capex				
Voice	\$	0.7	\$	4.0
Data	\$	60.5	\$	134.9
	\$	61.3	\$	138.9
Strategic projects ¹	\$	17.8	\$	49.4
Others ²	\$	19.1	\$	17.9
Total Capital Expenditure (Capex)	\$	101.5	\$	219.2

Strategic projects include new submarine cables and data centers.
 Others include capex towards network engineering, IT, customer service operations etc.

VOICE SOLUTIONS METRICS

Voice P&L (Rs million) - Manageme	ent estimate ba	sed on interna	al MIS and cos	t allocation as	ssumptions	
	Six Mont	hs Ended		Year Ended		
	Sep 30, 2013	Sep 30, 2014	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014
Revenue from Operations Gross Revenue Growth Y-o-Y	45,337	46,223 2.0%	23,755	23,407 8.5%	22,816 -4.0%	93,024
Gross Revenue Growth Q-o-Q				-3.5%	-2.5%	
Less: Direct cost	37,309	39,824	19,627	20,025	19,799	78,207
Net Revenue Net Revenue Growth Y-o-Y Net Revenue Growth Q-o-Q	8,028	6,399 -20.3%	4,128	3,381 -13.3% 0.1%		14,817
Less: Operating Expenses	3,226	3,375	1,618	1,654	1,721	6,525
EBITDA EBITDA margin (% of Revenue from Operations)	4,803 10.6%	3,024 6.5%	2,509 10.6%	1,728 7.4%	1,297 5.7%	8,292 8.9%
Less: Depreciation	1,160	1,027	601	490	537	2,186
EBIT EBIT margin (% of Revenue from Operations)	3,642 8.0%	1,997 <i>4.3%</i>	1,909 8.0%	1,237 5.3%	760 3.3%	6,106 <i>6.6</i> %

Volume Split in Billion Minutes								
Six Mont	hs Ended		Year Ended					
Sep 30, 2013	Sep 30, 2014	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014			
26.7	23.4	13.3	11.7	11.6	50.6			
3.2	2.4	1.7	1.2	1.2	5.9			
29.9	25.8	14.9	13.0	12.8	56.5			
	Six Mont Sep 30, 2013 26.7 3.2	Six Months Ended Sep 30, 2013 Sep 30, 2014 26.7 23.4 3.2 2.4	Six Months Ended 6 Sep 30, 2013 Sep 30, 2014 Sep 30, 2013 26.7 23.4 13.3 3.2 2.4 1.7	Six Months Ended Quarter Ended Sep 30, 2013 Sep 30, 2014 Sep 30, 2013 Jun 30, 2014 26.7 23.4 13.3 11.7 3.2 2.4 1.7 1.2	Six Months Ended Quarter Ended Sep 30, 2013 Sep 30, 2014 Sep 30, 2013 Jun 30, 2014 Sep 30, 2014 26.7 23.4 13.3 11.7 11.6 3.2 2.4 1.7 1.2 1.2			

DATA SERVICES METRICS

Data P&L (Rs. million) - Management estimate based on internal MIS and cost allocation assumptions									
	Six Mont	hs Ended		Quarter Ended	d	Year Ended			
	Sep 30, 2013	Sep 30, 2014	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014			
Revenue from Operations Gross Revenue Growth Y-o-Y Gross Revenue Growth Q-o-Q	39,039	43,914 12.5%	20,432	21,780 17.1% 1.1%		81,485			
Less: Direct cost	11,023	12,652	5,714	6,289	6,363	22,610			
Net Revenue Net Revenue Growth Y-o-Y Net Revenue Growth Q-o-Q	28,015	31,261 11.6%	14,718	15,490 <i>16.5%</i> -1.9%		58,875			
Less: Operating Expenses	20,738	22,790	10,509	11,506	11,285	43,457			
EBITDA EBITDA margin (% of Revenue from Operations)	7,278 18.6%	8,471 19.3%	4,209 20.6%	3,985 18.3%	4,486 20.3%	15,417 <i>18.9%</i>			
Less: Depreciation	8,026	8,414	4,138	4,181	4,233	16,278			
EBIT EBIT margin (% of Revenue from Operations)	(748) -1.9%	57 0.1%	71 0.3%	(196) -0.9%		(861) -1.1%			

Revenue from Operations By Segment				
	(Year Ended		
	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014
Service Provider / Carrier	48%	44%	44%	47%
Enterprise	52%	56%	56%	53%
	100.0%	100.0%	100.0%	100.0%

Revenue from Operations By Service Line of Business				
		Year Ended		
	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014
Network Services ¹	68%	65%	64%	65%
Managed Services ²	32%	35%	36%	35%
	100.0%	100.0%	100.0%	100.0%

^{1.} Network services primarily include traditional connectivity services (IPL, NPL, IRUs), Internet Transit (IP-T, ILL) and VPN services (Ethernet, VPN).

^{2.} Managed services primarily include Data Centers, Mobility, Unified Communication and Collaboration (UCC), Media Services, Tata Communications Payment Solutions Ltd (TCPSL), and Tata Communications Transformation Services Limited (TCTSL)

Revenue from Operations By Geography				
		Quarter Ended		
	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014
India	51%	51%	51%	51%
Rest of the World (RoW)	49%	49%	49%	49%
	100.0%	100.0%	100.0%	100.0%
Total Communications Boundary Collection 141 (TODOL). Knowledge				

Rest of the World (ROW)	49%	49%	49%	49%
	100.0%	100.0%	100.0%	100.0%
Tata Communications Payment Solutions Ltd	. (TCPSL) - Key	y metrics		
		As on		
	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014
Total ATMs managed				
Third party / Managed ATMs	17,586	18,032	18,086	17,848
White Label ATMs (WLA)	276	1,572	2,572	1,182
	17,862	19,604	20,658	19,030
Total POS managed	12,840	13,138	13,293	13,324
	Quarter Ended		Year Ended	
	Sep 30, 2013	Jun 30, 2014	Sep 30, 2014	Mar 31, 2014
Revenue ¹ (Rs million)	1,179	1,265	1,224	4,737
¹ TCPSL revenues are included in enterprise segment/ managed service line of bus	iness	•		
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TATA COMMUNICATIONS EXCHANGE RATES AVERAGE EXCHANGE RATES Six months Ended **Quarter Ended** Year Ended Sep 30, 2013 Sep 30, 2014 Sep 30, 2013 Jun 30, 2014 Sep 30, 2014 Mar 31, 2014 INR / USD 59.02 60.18 62.21 59.78 60.58 60.48 ZAR / USD 9.74 10.65 10.00 10.54 10.76 10.13 INR / ZAR 6.06 5.65 6.22 5.67 5.63 5.98 **CLOSING EXCHANGE RATES** As on As on Sep 30, 2013 Jun 30, 2014 Sep 30, 2014 Mar 31, 2014 INR / USD 62.59 61.68 59.90 60.12 ZAR / USD 10.08 10.61 11.24 10.62

6.21

5.67

5.49

5.64

INR / ZAR