#### Investor Fact Sheet - Q2 FY2016

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#### <u>Notes</u>

- 1. The financial and operating information in this document refer to consolidated financial statements and business, unless specified otherwise.
- 2. This document contains management estimates based on internal MIS and cost allocation assumptions. While these measures provide additional information in understanding the performance of the businesses, they should not be viewed in isolation or as replacements for, or alternatives to the published Indian GAAP financials.
- 3 Financial numbers in this investor fact sheet is net of interco and differs with GAAP numbers where these have been represented on gross basis as part of discontinuing operations accounting for Neotel.
- 4. Q1 FY16, and Q2 FY16 numbers includes an other operating income which has been shown below EBIT line and has been excluded from revenue growth and operating margin (EBITDA, EBIT) calculations.
- 5. Q2 FY15 and H1 FY15 core and consolidated financials included an other income amounting to Rs 1,275 million towards interest on income tax refund.
- 6. Core business refers to the company's Voice Solutions and Data Services collectively.
- 7. Startup business refers to the Company's South African Operations (Neotel) and United Telecom Limited (UTL) Nepal.
- 8. Any discrepancies in any table between totals and sums of the amounts listed are due to rounding off.

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#### PROFIT AND LOSS ACCOUNT SUMMARY

(consolidated figures)

### **TATA COMMUNICATIONS**

(As per Indian GAAP) In Rs. million, except per share data

Bertleyler	Quarter	Ended	Growth % in Q2 FY16 over	Quarter Ended	Growth % in Q2 FY16 over					Growth % in H1 FY16
Particulars Particulars	Sep 30, 2015	Sep 30, 2014	Q2 FY15	Jun 30, 2015	Q1 FY16	Sep 30, 2015	Sep 30, 2014	over H1 FY15		
REVENUE										
REVENUE FROM OPERATIONS	51,300.5	50,715.9	1.2%	51,798.7	-1.0%	103,099.2	101,833.1	1.2%		
EXPENDITURE										
Network and transmission expenses	25,317.4	27,651.0		27,663.9		52,981.3	55,736.5			
Employee benefits expense	8,312.0	7,055.2		7,581.7		15,893.7	14,178.0			
Operating and other expenses	9,951.0	8,423.1		9,201.4		19,152.4	17,204.6			
	43,580.4	43,129.3		44,447.0		88,027.4	87,119.1			
OPERATING EARNINGS BEFORE INTEREST, TAX AND DEPRECIATION (EBITDA)	7,720.1	7,586.6	1.8%	7,351.7	5.0%	15,071.8	14,714.0	2.4%		
Operating EBITDA (% of Revenue from Operations)	15.0%	15.0%		14.2%		14.6%	14.4%			
Depreciation / amortization	5,694.2	5,230.6		5,591.1		11,285.3	10,531.9			
OPERATING EARNINGS BEFORE INTEREST AND TAX (EBIT)	2,025.9	2,356.0	-14.0%	1,760.6	15.1%	3,786.5	4,182.1	-9.5%		
Operating EBIT (% of Revenue from Operations)	3.9%	4.6%		3.4%		3.7%	4.1%			
Other Operating Income	243.0	-		264.0		507.0	-			
Interest expense, net	1,756.1	1,870.8		1,958.1		3,714.2	3,860.8			
Other Income	548.2	1,634.7		535.4		1,083.6	2,277.4			
PROFIT/(LOSS) BEFORE TAX (PBT)	1,061.0	2,119.9	-50.0%	601.9	76.3%	1,662.9	2,598.7	-36.0%		
PBT (% of Total Income)	2.0%	4.0%		1.1%		1.6%	2.5%			
Tax expenses	998.3	1,192.4		937.5		1,935.8	1,881.0			
PROFIT/ (LOSS) AFTER TAX BEFORE MINORITY INTEREST	62.7	927.5		(335.6)		(272.9)	717.7			
Minority interest	(3.3)	(4.0)		(3.5)		(6.8)	(8.3)			
Share in profit / (loss) of associates (net)	0.8	0.4		0.5		1.3	0.7			
NET PROFIT/(LOSS) AFTER TAX AND MINORITY INTEREST (PAT)	60.2	923.9	-93.5%	(338.6)		(278.4)	710.1			
PAT (% of Total Income)	0.1%	1.8%		-0.6%		-0.3%	0.7%			
EARNINGS PER SHARE										
(Basic and diluted earnings per equity										
shares of par value Rs 10/ each)	0.21	3.24		(1.19)		(0.98)	2.49			

# DEBT PROFILE

Cara Business	As on									
Core Business (In USD Million)		Sep 30, 2014		Mar 31, 2015		Jun 30, 2015		Sep 30, 2015		
Gross Debt										
Foreign Currency Loans	\$	1,604	\$	1,619	\$	1,661	\$	1,678		
Rupee Loans	\$	34	\$	46	\$	47	\$	66		
	\$	1,638	\$	1,665	\$	1,708	\$	1,744		
Average cost of loans		3.96%		3.80%		3.93%		3.27%		
Cash and cash equivalent	\$	285	\$	338	\$	298	\$	310		
Net Debt *	\$	1,353	\$	1,327	\$	1,411	\$	1,434		
		·		_		_				

<sup>\*</sup>SGD 561 Mn Debt is fully swapped into USD but appears at USD/SGD closing rates. As on 30th September 2015, considering closing rate of 1.4232 against hedge rate of 1.2449, net debt would be higher by \$56 mn if considered at the hedge rate.

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### CORE BUSINESS AND STARTUP BUSINESS PROFITABILITY

Tax expense Minority interest PAT after minority interest In Rs. Million

CORE BUSINESS AND STARTUP BUSINESS PROFIT	ABILITY					In Rs. Million				
CORE BUSINESS	Quarte	r Ended	Growth % in Q2 FY16 over	Quarter Ended	Growth % in Q2 FY16	Six Mont	hs Ended	Growth % in H1 FY16		
CORE BUSINESS	Sep 30, 2015	Sep 30, 2014	Q2 FY15	Jun 30, 2015	over Q1 FY16	Sep 30, 2015	Sep 30, 2014	over H1 FY15		
Revenue from Operations	46,574	44,950	3.6%	45,383	2.6%	91,957	90,137	2.0%		
Direct cost	24,878	26,162		25,473		50,351	52,477			
Net Revenue	21,696	18,788	15.5%	19,910	9.0%	41,606	37,660	10.5%		
Operating and other expenses	15,015	13,005		13,877		28,892	26,165			
EBITDA	6,680	5,783	15.5%	6,033	10.7%	12,714	11,495	10.6%		
EBITDA as % of Revenue from Operations	14.3%	12.9%		13.3%		13.8%	12.8%			
Depreciation	5,178	4,770		5,057		10,235	9,441			
EBIT	1,502	1,013	48.4%	977	53.9%	2,479	2,054	20.7%		
EBIT as % of Revenue from Operations	3.2%	2.3%		2.2%		2.7%	2.3%			
Other Operating Income	243	-		264		507	-			
Interest expenses	959	980		1,123		2,082	2,090			
Other Income and Interest Income	549	1,468		484		1,033	2,052			
PBT	1,335	1,501	-11.0%	601	122.0%	1,936	2,016	-4.0%		
Tax expense	998	1,192		938		1,936	1,881			
Minority interest	(2)	(3)		(3)		(5)	(7)			
PAT after minority interest	334	305	9.7%	(339)		(5)	128			
NORMALIZING CORE BUSINESS PERFORMANCE FO	OR ONE OFF		IONAL ITEMS					1		
Normalized Revenue from Operations	46,574	44,950	3.6%	45,383	2.6%	91,957	90,137	2.0%		
Add: Actuarial impact on Canada Pension	267	301		(103)		163	474			
Normalized EBITDA	6,947	6,084	14.2%	5,930	17.2%	12,877	11,969	7.6%		
Normalized EBITDA as % of Revenue from Ops	14.9%	13.5%		13.1%		14.0%	13.3%			
Normalized EBIT	1,769	1,314	34.7%	873	102.6%	2,642	2,528	4.5%		
Normalized EBIT as % of Revenue from Ops	3.8%	2.9%		1.9%		2.9%	2.8%			
Less: Other Income on Tax refund	-	1,275		-		-	1,275			
Less: Other Op. Income towards export benefits	243	-		264		507	-			
Normalized PBT	1,359	527	158.1%	234	480.6%	1,592	1,215	31.0%		
			Growth % in	Quarter	Growth % in	0		Growth % in		
STARTUP BUSINESS	Quarte	r Ended	Q2 FY16 over	Ended	Q2 FY16	Six Mont	ns Ended	H1 FY16		
STARTUF BUSINESS	Sep 30, 2015	Sep 30, 2014	Q2 FY15	Jun 30, 2015	over Q1 FY16	Sep 30, 2015	Sep 30, 2014	over H1 FY15		
Revenue from Operations	4,727	5,766	-18.0%	6,415	-26.3%	11,142	11,697	-4.7%		
Operating expenses	3,687	3,962		5,097		8,784	8,477			
EBITDA	1,040	1,804	-42.4%	1,318	-21.1%	2,358	3,219	-26.7%		
EBITDA as % of Revenue from Operations	22.0%	31.3%		20.5%		21.2%	27.5%			
Depreciation	516	461		534		1,051	1,091			
EBIT	523	1,343	-61.0%	784	-33.2%	1,307	2,128	-38.6%		
EBIT as % of Revenue from Operations	11.1%	23.3%		12.2%		11.7%	18.2%			
Interest expense and other financial charges, net	797	724		784		1,581	1,546			
PBT	(274)	619		1		(273)	582			
		l						1		

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#### CONSOLIDATED OPERATING METRICS

# **TATA** COMMUNICATIONS

Revenue from Operations by Currency									
		Quarter Ended	Year Ended						
	Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015				
Indian Rupees (INR)	22%	23%	25%	21%	23%				
South African Rand (ZAR)	11%	12%	9%	11%	11%				
Other International Currencies	66%	65%	66%	68%	66%				
Total	100%	100%	100%	100%	100%				

Core Business Capital Expenditure (USD mn) - Spent during the period (Cash view)							
	Six	Months		Year			
	E	nded	E	Ended			
	Sep	30, 2015	Mar	31, 2015			
Sustenance Capex							
Voice	\$	1.0	\$	1.9			
Data	\$	6.3	\$	18.7			
	\$	7.3	\$	20.6			
Growth Capex							
Voice	\$	0.8	\$	4.6			
Data	\$	97.2	\$	185.9			
	\$	98.0	\$	190.4			
Strategic projects <sup>1</sup>	\$	43.2	\$	52.8			
Others <sup>2</sup>	\$	18.4	\$	34.7			
Total Capital Expenditure (Capex)	\$	166.9	\$	298.5			

Core Business Capital Expenditure (USD mn) - Capitalization View								
		Six N	<b>Months</b>		Year			
		En	nded En		Ended			
		Sep 3	0, 2015	Mar	31, 2015			
Sustenance Capex								
Voice		\$	1.5	\$	1.7			
Data		\$	7.0	\$	20.3			
		\$	8.5	\$	22.0			
Growth Capex								
Voice		\$	1.1	\$	4.5			
Data		\$	73.2	\$	188.1			
		\$	74.4	\$	192.6			
Strategic projects <sup>1</sup>		\$	22.6	\$	58.5			
Others <sup>2</sup>		\$	23.1	\$	45.5			
Total Capital Expenditure (Capex)		\$	128.6	\$	318.6			

Strategic projects include new submarine cables and data centers.
Others include capex towards network engineering, IT, customer service operations etc.

# VOICE SOLUTIONS METRICS

# **TATA COMMUNICATIONS**

Voice P&L (Rs million) - Man	agement estim	ate based on i	internal MIS a	nd cost alloca	tion assumpti	ons	
	Six Mont	hs Ended		Quarter Ende	Year	Ended	
	Sep 30, 2014	Sep 30, 2015	Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015
Revenue from Operations	46,223	41,242	22,816	20,548	20,695	93,024	87,761
Gross Revenue Growth Y-o-Y	2.0%	-10.8%	-4.0%	-12.2%	-9.3%		-5.7%
Gross Revenue Growth Q-o-Q			-2.5%	0.0%	0.7%		
Less: Direct cost	39,824	35,333	19,799	17,928	17,405	78,207	75,316
Net Revenue	6,399	5,910	3,017	2,620	3,290	14,817	12,445
Net Revenue Growth Y-o-Y	-20.3%	-7.6%	-26.9%	-22.5%	9.0%		-16.0%
Net Revenue Growth Q-o-Q			-10.8%	-10.2%	25.5%		
Less: Operating Expenses	3,375	2,895	1,721	1,321	1,575	6,525	6,085
EBITDA	3,024	3,014	1,297	1,300	1,715	8,292	6,360
EBITDA margin (% of Revenue from Operations)	6.5%	7.3%	5.7%	6.3%	8.3%	8.9%	7.2%
Less: Depreciation	1,027	965	537	476	489	2,186	2,027
EBIT	1,997	2,050	760	824	1,226	6,106	4,333
EBIT margin (% of Revenue from Operations)	4.3%	5.0%	3.3%	4.0%	5.9%	6.6%	4.9%

Volume Split in Billion Minutes									
	Six Mont	Six Months Ended		Quarter Endec	Year Ended				
	Sen 30, 2014	Sep 30, 2015	Sen 30 2014	Jun 30 2015	Sen 30, 2015	Mar 31 2014	Mar 31 2015		
International Long Distance (ILD)	23.4	20.7	11.6	10.3	10.4	50.6	44.7		
National Long Distance (NLD) - India	2.4	1.4	1.2	0.7	0.7	5.9	4.5		
Total Volume (ILD+NLD)	25.8	22.1	12.8	11.0	11.1	56.5	49.2		

# DATA SERVICES METRICS

Data P&L (Rs. million) - Man	agement estin	nate based on	internal MIS a	and cost alloca	ation assumpt	ions		
	Six mont	ths ended		Quarter Ended	ŀ	Year Ended		
	Sep 30, 2014	Sep 30, 2015	Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015	
Revenue from Operations	43,914	50,715	22,134	24,836	25,879	81,485	89,914	
Gross Revenue Growth Y-o-Y	12.5%	15.5%	8.3%	14.0%	16.9%		10.3%	
Gross Revenue Growth Q-o-Q			1.6%	8.4%	4.2%			
Less: Direct cost	12,652	15,019	6,363	7,545	7,473	22,610	26,013	
Net Revenue	31,261	35,696	15,771	17,290	18,406	58,875	63,901	
Net Revenue Growth Y-o-Y	11.6%	14.2%	7.2%	11.6%	16.7%		8.5%	
Net Revenue Growth Q-o-Q			1.8%	6.1%	6.5%			
Less: Operating Expenses	22,790	25,997	11,285	12,556	13,441	43,457	46,015	
EBITDA	8,471	9,699	4,486	4,734	4,965	15,417	17,886	
EBITDA margin (% of Revenue from Operations)	19.3%	19.1%	20.3%	19.1%	19.2%	18.9%	19.9%	
Less: Depreciation	8,414	9,270	4,233	4,581	4,689	16,278	17,360	
EBIT	57	429	253	153	277	(861)	526	
EBIT margin (% of Revenue from Operations)	0.1%	0.8%	1.1%	0.6%	1.1%	-1.1%	0.6%	

Revenue from Operations By Segment									
	Quarter Ended			Year Ended					
	Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015				
Service Provider / Carrier	44%	42%	43%	47%	43%				
Enterprise	56%	58%	57%	53%	57%				
	100.0%	100.0%	100.0%	100.0%	100.0%				

Revenue from Operations By Service Line of Business									
	Quarter Ended			Year Ended					
	Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015				
Network Services <sup>1</sup>	63%	63%	62%	65%	64%				
Managed Services <sup>2</sup>	37%	37%	38%	35%	36%				
	100.0%	100.0%	100.0%	100.0%	100.0%				

<sup>1.</sup> Network services primarily include traditional connectivity services (IPL, NPL, IRUs), Internet Transit (IP-T, ILL) and VPN services (Ethernet, VPN).

<sup>2.</sup> Managed services primarily include Data Centers, Mobility, Unified Communication and Collaboration (UCC), Media Services, Tata Communications Payment Solutions Ltd (TCPSL), and Tata Communications Transformation Services Limited (TCTSL)

Revenue from Operations By Geography									
		Quarter Ended	Year Ended						
	Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015				
India	51%	50%	51%	51%	52%				
Rest of the World (RoW)	49%	50%	49%	49%	48%				
	100.0%	100.0%	100.0%	100.0%	100.0%				

Tata Comm	unications Pay	yment Solutio	ns Ltd. (TCPSI	L) - Key metric	cs		
			As on			As on	
			Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015
Total ATMs managed							
Third party / Managed ATMs			18,086	13,466	12,976	17,848	17,725
White Label ATMs (WLA)			2,572	5,592	6,229	1,182	5,163
			20,658	19,058	19,205	19,030	22,888
Total POS managed			13,293	13,473	13,557	13,324	13,247
	Six months ended		Quarter Ended			Year Ended	
	Sep 30, 2014	Sep 30, 2015	Sep 30, 2014	Jun 30, 2015	Sep 30, 2015	Mar 31, 2014	Mar 31, 2015
Revenue¹ (Rs million)	2,489	2,762	1,224	1,375	1,386	4,737	5,157
<sup>1</sup> TCPSL revenues are included in enterprise segment	managed serv	rice line of busi	ness				•

#### **TATA COMMUNICATIONS EXCHANGE RATES AVERAGE EXCHANGE RATES** Six Months Ended **Quarter Ended** Year Ended Sep 30, 2014 Sep 30, 2015 Sep 30, 2014 Jun 30, 2015 Sep 30, 2015 Mar 31, 2014 Mar 31, 2015 INR / USD 60.18 64.17 60.58 63.43 64.91 60.48 61.13 ZAR / USD 10.65 12.53 10.76 12.10 12.96 10.13 11.06 INR / ZAR 5.65 5.63 5.24 5.01 5.98 5.13 5.53 **CLOSING EXCHANGE RATES** As on As on Jun 30, 2015 Sep 30, 2015 Mar 31, 2014 Mar 31, 2015 Sep 30, 2014 INR / USD 61.68 63.70 65.68 59.90 62.55 ZAR / USD 11.24 12.24 13.84 10.62 12.22

5.49

5.21

4.75

5.64

5.12

INR / ZAR