
Quarterly report on the results for the quarter ended March 31, 2021.

Tata Communications Limited

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Supplemental Disclosures

Safe Harbor: - Some information in this report may contain forward-looking statements. We have based these forward-looking statements on our current beliefs, expectations and intentions as to facts, actions and events that will or may occur in the future. Such statements generally are identified by forward-looking words such as "believe," "plan," "anticipate," "continue," "estimate," "expect," "may," "will" or other similar words.

A forward-looking statement may include a statement of the assumptions or basis underlying the forward-looking statement. We have chosen these assumptions or basis in good faith, and we believe that they are reasonable in all material respects. However, we caution you that forward-looking statements and assumed facts or bases almost always vary from actual results, and the differences between the results implied by the forward-looking statements and assumed facts or bases and actual results can be material, depending on the circumstances. You should also keep in mind that any forward-looking statement made by us in this report or elsewhere speaks only as of the date on which we made it. New risks and uncertainties come up from time to time, and it is impossible for us to predict these events or how they may affect us. We have no duty to, and do not intend to, update or revise the forward-looking statements in this report after the date hereof. In light of these risks and uncertainties, any forward-looking statement made in this report or elsewhere may or may not occur and has to be understood and read along with this supplemental disclosure.

General Risk: - Investment in equity and equity related securities involves a degree of risk and investors should not invest any funds in this Company without necessary diligence and relying on their own examination of Tata Communications Limited; along with the equity investment risk which doesn't guarantee capital protection.

Use of Certain Non-GAAP measures: - This result announcement contains certain information on the Company's results of operations that have been derived from amounts calculated in accordance with Indian Accounting Standards (INDAS), but are not in themselves GAAP measures. They should not be viewed in isolation as alternatives to the equivalent INDAS measures and should be read in conjunction with the equivalent INDAS measures.

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Section 1**TATA COMMUNICATIONS – PERFORMANCE AT A GLANCE**

Particulars	UNITS	Full Year Ended			Quarter Ended				
		2019	2020	2021	Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Operating Highlights									
95 th Percentile Bandw idth Usage	Tbps/month	11.4	16.7	17.3	16.7	15.6	16.1	17.3	17.3
Data Revenue by Segment									
Service Provider	%	41.0%	38.0%	37.0%	38.0%	37.0%	36.0%	37.0%	38.0%
Enterprise	%	59.0%	62.0%	63.0%	62.0%	63.0%	64.0%	63.0%	62.0%
Data Revnue by Line of Business									
Traditional Services	%	64.9%	62.7%	63.4%	61.1%	61.9%	62.4%	64.5%	64.8%
Grow th & Innovation Service	%	22.5%	24.0%	24.7%	25.0%	26.3%	25.8%	23.6%	24.7%
Rentals	%	1.0%	1.2%	1.2%	1.6%	1.2%	1.1%	1.2%	1.1%
Subsidiaries	%	11.6%	12.1%	10.8%	12.3%	10.7%	10.7%	10.7%	11.0%
Total Voice Minutes	Bn, Minutes	30.0	23.2	18.7	5.4	5.2	4.9	4.6	4.0
International Long Distance	Bn, Minutes	27.5	22.6	18.2	5.3	5.1	4.8	4.5	3.8
National Long Distance	Bn, Minutes	2.6	0.6	0.5	0.1	0.1	0.1	0.1	0.1
Financials									
Gross Revenue	₹, Cr	16,525	17,068	17,100	4,398	4,403	4,401	4,223	4,073
Net Revenue	₹, Cr	9,110	9,447	9,919	2,450	2,449	2,523	2,473	2,474
EBITDA	₹, Cr	2,745	3,289	4,261	869	1,042	1,158	1,046	1,015
EBIT	₹, Cr	677	931	1,947	182	452	586	489	420
Profit Before Tax	₹, Cr	343	140	1,609	(282)	340	501	381	386
Profit After Tax	₹, Cr	(82)	(86)	1251	(275)	258	384	309	299
Capex	₹, Cr	1,864	1,596	1,421	342	372	318	339	392
Free Cash Flow	₹, Cr	881	1,693	2,840	526	670	840	707	623
Total Capital Employed	₹, Cr	8,345	7,898	7,902	7,898	7,961	8,083	7,817	7902
Net Debt / (Net Cash)	₹, Cr	8,527	9,176	7,786	9,176	9,008	8,631	7,972	7786
Key Ratios									
EBITDA Margin	%	16.6%	19.3%	24.9%	19.8%	23.7%	26.3%	24.8%	24.9%
EBIT Margin	%	4.1%	5.5%	11.4%	4.1%	10.3%	13.3%	11.6%	10.3%
Net Profit Margin	%	(0.5%)	(0.5%)	7.3%	(6.3%)	5.9%	8.7%	7.3%	7.3%
Net Debt to EBITDA (LTM)	Times	3.1	2.8	1.8	2.8	2.6	2.3	1.9	1.8
Weighted Average Cost of Debt	%	3.72%	3.75%	2.88%	3.73%	3.03%	2.80%	2.88%	2.81%
Interest Coverage Ratio (LTM)	Times	1.71	1.98	4.63	1.98	2.35	3.07	3.80	4.63
Return on Capital Employed	%	8.3%	11.5%	24.6%	11.5%	13.6%	17.3%	21.1%	24.6%
Valuation Indicators									
Market Capitalisation	₹, Cr	17463	6645	30290	6645	17436	24151	31370	30290
Enterprise Value	₹, Cr	25990	15821	38076	15821	26444	32782	39342	38076
EV / EBITDA (LTM)	Times	9.47	4.81	8.94	4.81	7.54	8.56	9.56	8.94

Section 2

AN OVERVIEW

2.1 Company Overview

Tata Communications is the leading global provider of a 'new world of communications'. With a leadership position in emerging markets, and an infrastructure that spans the globe, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global network to deliver managed solutions to multinational companies and service providers. We're proud to provide 66% of the Fortune 500 companies with our state-of-the-art solutions, including a wide range of communication, collaboration, cloud, mobility, network and data center services.

The Tata Communications global network includes one of the most advanced and largest submarine cable networks. We are in the Top 5 IP providers on 5 continents and offer public and private network connectivity to more than 240 countries and territories. Our major service/solutions are Network engineering, development & management, Unified Communication & Collaboration solutions such as video, audio and web conferencing, in addition to an array of Data Center, Cloud and Security Services."

Products, Services, and Solutions

Every industry is going through profound upheavals as digital technology rapidly and radically transforms how business engages with the marketplace and all stakeholders. IT decision makers have started leveraging the growing sophistication of hybrid solutions to re-engineer IT economics, liberate more funds for innovation and enhance core business processes. This trend is driving greater demands for higher level performance from ICT providers. Whether it be mature enterprises looking to transform themselves or start up enterprises creating new products and services.

Tata Communications' portfolio of products, services and solutions have been uniquely designed to deliver these new levels of performance and is based on following fundamentals of our business strategy 2.0 roadmap.

Our offerings enable information and computing to work smarter and harder for the business users. Wherever they are. Whenever they need it. We put into their hands a unique range of performance technologies from our "best in class" platforms such as the world's only global Tier 1 infrastructure and IZO Cloud Enablement to 'industry specific' solutions for businesses be it manufacturing, media, BFSI or E-commerce industries.

Tata Communications categorizes its offerings into 2 major groupings: Data and Voice. In addition to these

books of business we also have an ATM network subsidiary in India (Tata Communications Payment Solutions Ltd.) and a network management outsourcing subsidiary that supports global service providers (Tata Communications Transformation Services Ltd.)

Data Services: Enterprises are evolving their enterprise networks to deal with business communication transformations. This is driven by advances in Cloud computing, the Internet of Everything, Smartphone proliferation for both consumer and enterprise uses, tighter supply chain integration/automation, and providing richer and more agile connections with their customers and partners.

Network Services: Our service offering includes a comprehensive selection of networking services including IZO™ Internet WAN, IZO Private Connect, IZO Public Connect enabling enterprise cloud adoption and core network services including WAN Ethernet, Global VPN and International private lines spanning over 100 countries. On the Internet, we're a major Tier-1 IP provider, consistently ranked in the top five telecommunications companies on five continents, by internet route. In fact, we handle more than 24% of the global internet route, totaling more than 7,300 petabytes a month. Our infrastructure features the world's largest wholly-owned subsea cable network, 4th largest tier 1 IPv6 enabled internet and backbone, and the most extensive reach into the emerging markets around the world. So, no matter where in the world your business takes you, we're there to provide the connectivity services you need.

Unified Communications and Collaboration (UCC): We deliver global communication and collaboration services to enable digital transformation for businesses and many types of service providers. With voice and messaging at the heart of our business collaboration strategy, our modular portfolio comprises Global SIP Connect, UCaaS Microsoft Teams solutions, UCaaS Cisco Powered Solutions, Digital Customer Experience Platform and real-time communication APIs that can be integrated into business solutions. Our proposition helps our clients chart their own journey looking from where they currently stand to the transformation required to implement their stepwise business collaboration strategy.

Cloud, Hosting and Data Centre Services: With over 1 million square feet of collocation space in 44 locations worldwide and global partnership to extend our reach and capacity, our portfolio offers access to Colocation, Dedicated Hosting, Virtualization, IZO Private Cloud and IZO Cloud Storage solutions: a single pathway to

managing multiple complex workloads and computing environments, with an integrated view. Getting the right Cloud and Data Centre solution often means contracting and coordinating with multiple suppliers around the world, working through layers of complexity and ultimately incurring additional costs. Our portfolio offers a flexible and cost-efficient compute and storage options to meet the ever-growing needs of our clients.

Managed Security Services: As more cloud-based services are adopted, there is a growing threat to data security and privacy, which Tata Communications helps solve for its customers. Right from end-user authentication to security critical assets in Data Centres through firewalls and threat mitigation solutions, we offer comprehensive security services partnering with the best vendors in the business and a 24/7 proactive support through our Security Operations Center.

Media and Entertainment Services: Our 'Media Ecosystem' provides solutions for every kind of enterprise in all segments of media and entertainment, including gaming, sports, news, cable, and broadcasting. Tata Communications' Media Ecosystem combines its traditional video contribution services with IP-based connectivity to create a highly innovative cloud based global media platform. The global media ecosystem—first of its kind—provides a comprehensive solution that includes asset management, workflow management, channel origination, video contribution and distribution feeds, OTT platform as a service, Live OTT delivery and transcoding as service.

Customer Services: Customer services are a key differentiator in a crowded marketplace, and businesses are increasingly looking to outsource network and IT services to dedicated experts. Our best-in-class services support Tata Communications' entire product & service portfolio and we deliver value through a services portfolio that covers program management, service delivery, service management, advanced solutions delivery and

other personalized support services. We are also championing the 'whatever it takes' philosophy within the Tata Communications services team to build a culture where we want to do the right things for the customer, where we're always flexible, always available, and always positive. More than an SLA, it's a state of mind – constantly checking that we are doing everything within our power to help our customers.

Voice Services: In voice, we are the world's largest wholesale voice provider, carrying over a billion minutes a week. Through our 1600+ telecom partnerships our network handles 1 out of every 10 international calls and connects more than 70% of the world's mobile carriers. We also we offer a comprehensive portfolio of high-quality transport and termination services, including Voice Direct Transit and HD Voice.

Tata Communications			
Data			Voice
<u>Traditional Services</u> <ul style="list-style-type: none"> - International Private Line - National Private Line - Ethernet Service - VPN - Internet Leased Line / DIA - Internet Protocol - Transit 	<u>Growth Services</u> <ul style="list-style-type: none"> - UCC - Collaboration Services, Hosted Contact Center, SIP - Trunking - Cloud & Hosting - Media Services - IZO - SDWAN - Managed Security Services 	<u>Innovation</u> <ul style="list-style-type: none"> - Global Mobility - MOVE - IoT - NetFoundry 	<u>Subsidiaries</u> <ul style="list-style-type: none"> - Tata Communications Transformation Services - Tata Communications Payment Solutions

2.2 Product Overview

Tata Communications' portfolio of products, services and solutions have been uniquely designed to deliver new levels of performance and connectivity. Major product offerings are:

1. **International Private Line:** Tata Communications' International Private Line service offers greater diversity of route, uptime and multiple service options for all international and India data transport requirements, backed by the world's largest and most advanced cable system, owned and maintained by Tata Communications. It securely transfers voice, video and data on the access backed by reliable service, route diversity and industry-leading service level guarantees.
IPL is a Point to point dedicated bandwidth between two sites provided by a licensed international telecom operator to end-user customers, which crosses over one or more international boundaries.
2. **Ethernet Service:** Tata Communications delivers certified dedicated Ethernet services using its reliable & protected network across the globe with unmatched SLA to connect point to point or point to multipoint locations within India or outside India.
It provides flexible bandwidth options with greater scalability option to cater to the dynamic business requirement for bandwidth.
3. **Virtual Private Network:** Tata Communications' global VPN services provide MPLS based secure, cost-effective VPN solutions that enable seamless convergence of voice, data, video, and multimedia on a seamless global network reaching all major markets and maximum emerging markets.
Global VPN range of services help enterprises improve operational efficiencies and quality of service for basic, real-time and mission critical applications.
4. **International Leased Line:** A single worldwide service providing un-contended, mission critical Internet access to Tier 1 global IP network for the customers.
With a IP Backbone of over 1600 Gbps which spans across six continents and peering of over 1400 Gbps with all major Service providers and Internet Exchanges across the globe, Tata communications is the only true global tier 1 ISP in India with 200+ Global point of presence.
With one of the biggest submarine cable capacities, the widespread network reach connects 6 continents. This allows diverse redundancy and protection capabilities to all the customers with Industry level SLA.
5. **Direct Internet Access (DIA):** Tata Communications' Direct Internet Access provides easy and affordable Internet connections across customer's offices over Tier-1 global IP backbone with a single AS6453 in over 50 countries. We also

provide Internet access to emerging markets with extensive reach in India, China, and Africa.

6. **IP Transit:** Tata Communications' IP Transit provides high speed, secure and reliable Internet connection via our Tier-1 global IP backbone reaching more than 230 global PoPs in over 30 countries. Together with the largest Internet backbone in India, our customers grow with optimal routing performance.
With over 230 Internet PoPs conveniently located in over 30 countries at carrier neutral Internet Exchanges (IX), we reduce access cost to the Internet. This is further enriched by our Indian Internet PoPs enabling reach to the explosive Internet growth in Asia, and over 3500Gbps peering connectivity with all other global Tier-1 ISPs.
This rides on Tata Global Network (TGN), world's first wholly owned fibre optic subsea cable network ring round the globe that spans 210,000 kilometers of terrestrial and 500,000 kilometers of subsea network.
7. **Content Delivery Network:** Tata Communications' content delivery network or content distribution network (CDNs) is a cloud-based solution that caches/stores customers content at locations around the globe and serves it to end user with a lightning speed.
CDN deployed over Tier -1 IP Network leveraging reach on to 200 countries and peering with leading ISP's across the globe to provide highest quality of user experience.
CDN helps to deliver streaming, online video platform, Electronic software delivery & whole site acceleration using global platform.
8. **Mobility**
Voice – international voice wholesale, including support for LTE based voice services (Mobile VoIP, VoLTE and HD Voice).

Signaling (SCCP & Diameter) – The signaling services help in international roaming, our signaling services can be delivered over several network options, including TDM, IP, Global VPN, and IPX Connect (SCCP over IPX). Also supported is signaling evolution from SCCP to Diameter, including Sigtran, ready for IMS based services and for LTE roaming capabilities.

Mobile Messaging - our messaging network ensures delivery of quality application-to-person (A2P) messaging across the mobile ecosystem, including mobile network operators, SMS aggregators, enterprises and next generation service providers (OTT providers). Mobile Network Operators get protection from fraud, spam and grey routing, through working with Tata Communications as a single trusted source to help securely monetize A2P message traffic termination and also through use of our comprehensive SMS Firewall.

IPX+ - a framework that lets MNOs support mobile applications with greater efficiency through a consolidated network, with optimal network utilization, simplified interconnect, and managed service options. Voice, Signaling and Roaming services are integrated within the IPX+ framework, which includes support for LTE Roaming, VoLTE, HD voice, video and enablement solutions for real-time rich media applications.

Roaming - Combining our Diameter Signaling Exchange (DSX) platform together with IPX Connect service for 3G/4G data roaming, Tata Communications provides a comprehensive LTE roaming solution. We support 2G, 3G and 4G roaming within a single solution framework, which addresses signaling, steering, routing, inter-working, transport, clearing & settlement, business intelligence (Roampulse), security and service assurance for a successful LTE roaming launch.

9. **Unified Communications as a Service (UCaaS):** Tata Communication UCaaS offerings deliver cloud-based collaboration experiences based on Microsoft or Cisco services, or a combination of both. All the collaboration services are powered by Tata Communications' industry leading voice with customer experience ensured through comprehensive managed services. UCaaS Cisco powered solutions include Webex Meetings, Webex Calling, Webex Devices, Hosted Meetings and Hosted Calling. UCaaS Microsoft Teams solutions include Direct Routing for Microsoft teams and Connections for Microsoft Teams.
10. **Global SIP Connect:** Tata Communications' Global SIP Connect is integrated with over 1600 carriers, 785 mobile providers and over 700 VoIP operators. Expansive reach is the best in the industry – via ITFS in 113+ countries, UIFN in 45+ countries, Domestic Voice in 28 countries and LNS (Local Number Services) in 65+ countries and 300+ cities. Global SIP Connect is a multimodal functionality which connects an enterprise to the world; over our state-of-the-art global IP network — making global voice and video communications and collaboration simpler, easier to manage, and more economical than ever before. Our Fraud Prevention as-a-service offering ensures customers are safeguarded against telecom fraud. The company's APIs portfolio allows organizations to integrate voice in business applications and offers a cohesive voice collaboration experience.
11. **Managed Hosting:** Tata Communications' Managed hosting service is a fully managed IT Infrastructure solution integrated across Tata Communications Data Centers located globally. It includes designing Data Center Hardware, provisioning & managing the infrastructure with defined SLA for the Infrastructure till operating system.

This is an end to end service for the outsourcing of the Data center infrastructure by providing stringent Service level. It helps reduce the capex investment, technical obsolescence of the hardware & provides business continuity for the enterprise. The service is offered from the data centers which are connected over the secure MPLS network of Tata Communications & infrastructure is managed by the state of art SOC globally.

Hosting service comes in a form of dedicated, Virtualized, & Hybrid model.

12. **Tata Communications' Digital Customer Experience Platform:** With a full range of omni-channel capabilities, AI, and automation, our Digital Customer Experience Platform is delivered from the cloud, can be tailored for differentiation and business results, and allows organizations to rapidly achieve a superior digital customer and employee experience.

It all comes in one easy-to-manage, cost-efficient package with a state-of-the-art artificial intelligence enabled cloud native applications, physical transport infrastructure, a global MPLS network, and leading voice, video and data centre applications. As a global leader in communications, we have everything that an enterprise needs, in place and ready to go on demand. Our single, unified Service Level Agreement (SLA) for all voice, network, infrastructure, and application services is unique in the market that is a complete, end-to-end, fully managed and tailored solution available across the globe.

13. **Managed Security Service:** Tata Communications is offering Managed Security Services (MSS) to meet the operational security needs of customers across the globe. The services are managed by a team at the state of art Security Services Operations Center (SSOC) in Chennai, India. Tata Communications offers complete portfolio of security services with premise based & cloud based solutions offering which includes Firewall/UTM, WAF, Data Leak Protection(DLP), Proxy, DDoS, Two Factor Authentication, IDS-IPS, Vulnerability-Penetration testing & professional services.

14. **IZO™ Platform**

IZO™ Platform is a flexible, one-stop cloud enablement platform designed to help you navigate complexity for more agile business performance and allows rapid expansion, flexibility and high security for the enterprises. The IZO™ network platform combines the public internet uniquely engineered for predictable routing, with enterprise private and public cloud connectivity and interconnected data centres to deliver a total cloud solution.

The IZO™ platform offers an array of innovative service offerings for Cloud enablement, including IZO™ Private Connect, IZO™ Public Connect,

IZO™ Internet WAN, IZO™ Hybrid WAN and IZO™ SDWAN.

IZO™ Private/Public Connect - IZO™ Private Connect links businesses to leading cloud service providers such as Alibaba Cloud, Amazon Web Services, Google Cloud Platform, Microsoft Azure, Office 365, Oracle Cloud, Salesforce.com and Tata Communications IZO™ Private Cloud. IZO™ Private Connect also provides access to over 110 Data Centres globally. Customers can connect using MPLS or Ethernet via one single provider globally, to ensure network performance.

IZO™ Internet WAN and Hybrid WAN - A global Internet-based WAN service that gives businesses the security, flexibility, end-to-end SLA and predictability just like a private network, but with the global reach of the Internet. The enterprises can also deploy IZO™ Hybrid WAN which integrates IZO™ Internet WAN with Tata Communications' Global VPN service to build a global hybrid network with guaranteed performance levels over 130 countries globally.

IZO™ SDWAN - brings you access to a cloud infrastructure spanning 130 countries. This means you can benefit from instant deployment and seamless management of your branches and cloud assets anywhere in the world. IZO™ SDWAN integrates seamlessly with IZO™ Hybrid WAN, IZO™ Private Connect and cloud solutions, to deliver a unique and scalable communication platform your user and application needs.

IZO Private Cloud: IPC is an enterprise private cloud platform which offers a flexible, scalable and reliable cloud environment. It provides a flexible platform that allows end-users to create the appropriate combination of compute, network, security, storage, and traffic management services that meet business needs, & have the flexibility to grow with business. The IPC service is delivered on a dedicated or a logically separated infrastructure within Tata Communications' data centers.

IZO Cloud Storage: It is an integrated solution for diverse data requirements, ranging from long term archival to high performance storage. Integrated with the global tier-1 network and security services, IZO™ Cloud Storage offers an always available, highly durable and fully secure environment, delivered from across multiple global locations.

15. **Video Connect:** Tata Communications' Video Connect service ensures premium quality video delivery. We leverage the constant bandwidth availability and the video transmission is done at reliable bit rates on protected fibre paths to optimize end users' viewing experience.

16. **Mobile Innovation:** Our new generation mobility services are designed to provide solutions to help enterprise customers and mobile communications services providers succeed in this complex market environment:

MNOs and MVNOs - solutions to help increase revenue and secure customer loyalty, including MVNE services to help globalize an MVNO offering, together with sponsored data exchange, mobile messaging exchange, Wi-Fi connectivity and our API suite (Payments, Authentication, WebRTC).

Next generation service providers - we enable connectivity between the on-net OTT world and the off-net Telco world with Local Number Services and mobile messaging services to extend service reach. We support MVNE services, providing access to our Mobile Network as a Service (MNaaS) platform.

Enterprises - mobile customer engagement solutions, to improve customer experience, loyalty and adoption of mobile devices – Sponsored Data Exchange, Mobile Data Rewards, Mobile Messaging Exchange and MVNE services, providing access to our Mobile Network as a Service (MNaaS) platform as well as access for global IOT service connectivity.

WiFi+ - is a new WiFi Cloud Communication solution, which enables mobile network operators' customers to access the internet for browsing; messaging; calling and other data applications while roaming. The user gets seamless and unlimited access to more than 44 million hot-spots globally at a predictable price preventing roaming bill-shock. It helps the Operators to monetize their silent roamers and keep them on board.

MOVE (Mobile Virtual Enabler) – is a platform-based service, that provides virtual global mobile connectivity for MVNOs (MNO extensions, enterprise MVNO etc.) and is also used to provide global connectivity for IOT services.

- MVNE – a complete MVNE stack incorporating signaling, SIM provisioning, BSS/OSS and customer support for MVNOs of any type (MNO brand extensions, Enterprise, M2M, Roaming etc.)
- IOT – Providing global connectivity for M2M / IOT services that need to take an international approach to service deployment (Automotive, Transportation, Logistics, Travel, Hospitality etc.).
- India IOT – IOT in India is offered on dedicated wireless network based on LORA technology. We provide end to end customer service and the major products are for the following categories: Asset tracking, Smart Street lights, Employee Health and safety, Smart Button / feedback solutions, Human safety solution and Automated metering solutions (GAS /WATER/ POWER).

Section 3

MANAGEMENT DISCUSSION AND ANALYSIS

3.1 Results of Operations

Key Highlights - For the Quarter and Year ended March 31, 2021

- **Consolidated –**

- **Revenue** for the year grew by 0.2% YoY, coming in at INR 17,100 crore. Voice business declined by 17.3% YoY; this decline was compensated by Data business which grew by 4.5% YoY. Data revenue growth was slower than expected due to COVID related weakness.
- Q4 revenue was at INR 4,073 crore, witnessing a decline of 7.4% on YoY basis. This decline has been largely due to degrowth in Voice business and slower than expected growth in Data business. Deal conversion cycle continues to be impacted, also in Q4 of last year, we had witnessed a surge in our UCC traffic post lockdown which has now moderated to pre covid levels leading to a YoY decline in Data business.
- **EBITDA** for the year at INR 4,261 crore. EBITDA grew by 29.5% YoY with a margin of 24.9% which expanded by 560 BPs YoY led by focus on right operating structure and cost efficiency initiatives.
- Q4 EBITDA at INR 1,015 crore, growing at 16.8% YoY. Sequentially, there has been a decline in EBITDA due to higher R&M expenses which are back ended in nature and certain one-time catch up costs in Growth services.
- **Profit** for the year was INR 1,251 crore as compared to a loss of INR 86 crore in FY20, this profit is highest in last 11 years is on the back of strong operational performance. This translates into an EPS of INR 44 per share.
- **CAPEX** for Q4 was INR 392 crore as compared to INR 342 crore in Q4FY20
- **Net Debt** at the end of the quarter was INR 7,786 crore, a decrease of INR 186 crore as compared to last quarter. During the quarter we made a payment of INR 380 crore to DoT due to difference in the accounting of costs. Net Debt to EBITDA is at 1.8x as compared to 2.8x in same quarter last year.
- Average cost of borrowing for the quarter was at 2.81%.

- **Data –**

- **Data business** revenue came in at INR 14,309 crore, growing at 4.5% YoY. Quarterly revenue in data business declined due to slower deal conversion due to COVID and moderation of UCC traffic..
- EBITDA for the year came in at INR 4,088 crore, growing by 35.1% YoY. EBITDA margin was at 28.6%, translating into an expansion of 650 Bps YoY. This expansion is on the back of continued focus on operational efficiencies and profitable growth. Q4 EBITDA declined sequentially due to higher R&M expenses and one-time catch up costs in Growth services.
- **Traditional Services** – Full Year revenue at INR 9,065 crore, showing a growth of 5.6% YoY. We have witnessed strong growth in both Enterprise and OTT segments.
- **Growth services** – Full year revenue at INR 3,406 crore, witnessing a growth of 7.1% YoY. Quarterly revenue has declined due to slower deal conversion and moderation of UCC traffic which had surged in Q4 of last year.
- **Transformation Services** revenue for full year at INR 1,328 crore, witnessing a growth of 1.2% YoY.
- This business was affected by COVID as volumes decreased and execution became difficult due to movement restrictions. This business has now stabilized and we generated a positive EBITDA of INR 9 crore during the year as compared to loss of INR 25 crore in FY20. We have started to see recovery in this business, and we have good international order book for FY22.

- **Payment solutions** – business continues to be affected by COVID, during the year we saw some recovery, but the transactions have again dipped in March during second wave affecting our revenue. Average daily transactions for Q4 were 75 as compared to 84 during same period of last year. Full year revenue was at INR 215 Crore, decline of 37.3% YoY.
 - EBITDA for the year was INR 6 Crore.
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Section 4**FINANCIAL HIGHLIGHTS**

The financial results presented in this section are compiled based on the limited review consolidated financial statements prepared in accordance with Indian Accounting Standards (IND AS) and the underlying information. The consolidated financial results represent results of the Company and its subsidiaries.

4.1 Summary of Consolidated Financial Statements**4.1.1 Summarized Consolidated Statement of Operations***

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	4073	4223	4398	(3.5%)	(7.4%)	17,100	17,068	0.2%
Net Revenue	2474	2473	2450	0.0%	1.0%	9,919	9,447	5.0%
EBITDA ¹	1015	1046	869	(3.0%)	16.8%	4,261	3,289	29.5%
EBITDA Margin	24.9%	24.8%	19.8%			24.9%	19.3%	
Depreciation & Amortisation	595	557	687	6.8%	(13.4%)	2,314	2,358	(1.9%)
EBIT	420	489	182	(14.1%)	130.7%	1,947	931	109.0%
Other Income	58	8	37	602.1%	54.6%	157	70	125.0%
Finance Cost	93	104	123	(10.9%)	(24.4%)	420	471	(10.7%)
Exceptional Items (Loss)	1	(11)	(378)			(75)	(391)	
Profit Before Tax	386	381	(282)	1.2%	(236.9%)	1,609	140	1052.0%
Tax Expense	87	71	(10)	22.6%		355	227	56.6%
Profit After Tax	299	309	(275)	(3.2%)		1,251	(86)	
Cash Profit from Operations	922	942	746	(2.1%)	23.7%	3,840	2818	36.3%
Capex	392	339	342	15.6%	14.6%	1,421	1,596	(11.0%)
Free Cash Flow	623	707	526	(11.9%)	18.3%	2,840	1,693	67.7%

1. Revenue, EBITDA, EBIT are excluding other income.

4.1.2 Summarized Statement of Consolidated Financial Position

Amount in ₹, Cr

Particulars	As at March 31, 2021	As at March 31, 2020
Shareholder's Fund		
Share Capital	285	285
Reserves and Surplus	(170)	(1563)
Minority Interest Liability	28	5
Non-Current Liabilities	13,423	12,065
Current Liabilities	7,767	11,370
Total Liabilities	21,218	23,440
Total Equity and Liabilities	21,333	22,161
Assets		
Non-Current Assets	15,496	16,219
Fixed Assets	11,902	13,025
Investments	951	901
Others	2,643	2,293
Current Assets	5,837	5,942
Total Assets	21,333	22,161

4.2 Summarized Statement of Segments - Statement of Operations

4.2.1 Tata Communications – Data

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	3,515	3,549	3,595	(0.9%)	(2.2%)	14,309	13,692	4.5%
Net Revenue	2,381	2,395	2,338	(0.6%)	1.8%	9,491	8,935	6.2%
EBITDA	979	1,026	823	(4.6%)	19.0%	4,088	3,026	35.1%
EBITDA Margin	27.9%	28.9%	22.9%			28.6%	22.1%	
EBIT	393	478	145	(17.9%)	170.8%	1,810	698	159.3%
Capex ¹	334	286	244	16.8%	36.5%	1,209	1,283	(5.8%)
Free Cash Flow	646	741	579	(12.8%)	11.6%	2,879	1,742	65.2%

4.2.2 Tata Communications – Data (Traditional Services)

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	2,277	2,288	2,196	(0.5%)	3.7%	9,065	8,585	5.6%
Net Revenue	1,882	1,871	1,780	0.6%	5.7%	7,407	6,974	6.2%
EBITDA	970	981	812	(1.1%)	19.4%	3,908	3,237	20.7%
EBITDA Margin	42.6%	42.9%	37.0%			43.1%	37.7%	

4.2.3 Tata Communications – Data (Growth Services)

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	774	806	856	(3.9%)	(9.6%)	3,406	3,180	7.1%
Net Revenue	370	420	434	(12.1%)	(14.9%)	1,637	1,510	8.4%
EBITDA	65	126	99	(48.5%)	(34.9%)	454	199	128.5%
EBITDA Margin	8.4%	15.6%	11.6%			13.3%	6.3%	

4.2.4 Tata Communications – Data (Innovation Services)

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	37	32	43	12.8%	(15.0%)	128	110	16.3%
Net Revenue	3	8	13	(66.1%)	(78.6%)	37	18	101.0%
EBITDA	(107)	(103)	(133)	n/a	n/a	(391)	(565)	n/a
EBITDA Margin	n/a	n/a	n/a			n/a	n/a	

4.2.5 Tata Communications – Data (Rentals)

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	40	42	56	(2.9%)	(28.6%)	166	161	3.4%
Net Revenue	40	42	56	(2.9%)	(28.6%)	166	161	3.4%
EBITDA	25	27	39	(4.1%)	(34.0%)	102	96	6.6%
EBITDA Margin	63.2%	64.0%	68.3%			61.5%	59.6%	

4.2.6 Tata Communications – Data (Transformation Services – Net of Intercompany eliminations)

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	341	322	361	6.1%	(5.5%)	1,328	1,312	1.2%
Net Revenue	63	35	17	78.2%	267.5%	184	126	45.7%
EBITDA	17	(9)	(16)	n/a	n/a	9	(25)	n/a
EBITDA Margin	5.0%	(2.7%)	(4.6%)			0.7%	(1.9%)	

4.2.7 Tata Communications – Data (Payment Solutions - Net of Intercompany eliminations)

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	46	59	82	(22.3%)	(44.0%)	215	343	(37.3%)
Net Revenue	24	18	37	33.4%	(35.4%)	60	146	(59.1%)
EBITDA	9	5	22	n/a	n/a	6	84	n/a
EBITDA Margin	20.1%	8.6%	27.0%			2.8%	24.5%	

4.2.8 Tata Communications – Voice

Amount in ₹, Cr; except ratios

Particulars	Quarter Ended					Full Year Ended		
	Mar 2021	Dec 2020	Mar 2020	QoQ Growth	YoY Growth	Mar 2021	Mar 2020	YoY Growth
Gross Revenue	558	674	803	(17.2%)	(30.5%)	2,791	3,376	(17.3%)
Net Revenue	92	78	111	18.4%	(17.0%)	428	512	(16.3%)
EBITDA	36	20	46	82.3%	(21.8%)	172	263	(34.6%)
EBITDA Margin	6.4%	2.9%	5.7%			6.2%	7.8%	
EBIT	27	11	37	155.8%	(26.1%)	136	233	(41.5%)
Capex	3	1	1	169.4%	257.1%	22	11	99.7%
Free Cash Flow	33	18	45	76.6%	(27.4%)	150	252	(40.6%)

4.2.9 Tata Communications – Average Exchange Rate

Particulars	Quarter Ended			Full Year Ended	
	Mar 2021	Dec 2020	Mar 2020	Mar 2021	Mar 2020
INR / USD	72.9	73.8	72.3	74.3	70.9

Section 5

OPERATING HIGHLIGHTS

5.1 Tata Communications - Consolidated

5.1.1 Share of Gross Revenue by Segments

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Voice	%	18.3%	18.2%	17.2%	16.0%	13.7%
Data	%	81.7%	81.8%	82.8%	84.0%	86.3%
Traditional Services	%	61.1%	61.9%	62.4%	64.5%	64.8%
Growth & Innovation Services	%	25.0%	26.3%	25.8%	23.6%	23.1%
Rentals	%	1.6%	1.2%	1.1%	1.2%	1.1%
Subsidiaries	%	12.3%	10.7%	10.7%	10.7%	11.0%

5.1.2 Share of Gross Revenue by Currency

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Indian Rupee (INR)	%	39.0%	39.0%	40.0%	38.0%	38.0%
Other International Currencies	%	61.0%	61.0%	60.0%	62.0%	62.0%

5.1.3 Share of EBITDA by Segments

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Voice	%	5.3%	6.4%	4.3%	1.9%	3.5%
Data	%	94.7%	93.6%	95.7%	98.1%	96.5%
Traditional Services	%	98.7%	96.5%	91.7%	95.6%	99.1%
Growth & Innovation Services	%	(4.1%)	1.4%	6.3%	2.2%	(4.4%)
Rentals	%	4.7%	2.9%	2.0%	2.6%	2.6%
Subsidiaries	%	0.7%	(0.8%)	0.0%	(0.4%)	2.7%

5.1.4 Capital Expenditure

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Voice	₹, Cr	1	13	5	1	3
Data						
Sustenance	₹, Cr	152	241	212	195	273
Growth	₹, Cr	92	70	68	90	60
Other ¹	₹, Cr	97	48	33	53	56
Total Capex	₹, Cr	342	372	318	339	392

1. Others include sustenance capex towards network engineering, IT, customer service operations etc.

5.1.5 Debt Profile

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Gross Debt						
Foreign Currency Loans	₹, Cr	10,263	10,397	10,144	9,417	9,051
INR Loans	₹, Cr	483	815	863	838	950
Weighted Average Cost of Debt	%	3.73%	3.03%	2.80%	2.88%	2.81%
Cash & Cash Equivalent	₹, Cr	1,570	2,204	2,375	2,282	2,215
Net Debt	₹, Cr	9,176	9,008	8,631	7,972	7,786

5.2 Tata Communications – Data Services

5.2.1 Data Traffic carried

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
95 th Percentile Bandwidth Usage	Tbps/month	16.7	15.6	16.1	17.3	17.3

5.2.2 Data Revenue by Geography

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
India	%	53.0%	51.0%	54.0%	54.0%	56.0%
Rest of World	%	47.0%	49.0%	46.0%	46.0%	44.0%

5.2.3 Share of Data Revenue by Segment

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Service Provider / Carrier	%	38.0%	37.0%	36.0%	37.0%	38.0%
Enterprise	%	62.0%	63.0%	64.0%	63.0%	62.0%

5.2.4 Share of Data Revenue by Product Segments

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Traditional Services ¹	%	61.1%	61.9%	62.4%	64.5%	64.8%
Growth Services ²	%	25.0%	26.3%	25.8%	23.6%	23.1%
Rentals	%	1.6%	1.2%	1.1%	1.2%	1.1%
Subsidiaries ³	%	12.3%	10.7%	10.7%	10.7%	11.0%

1. Traditional services include Virtual Private Network, International Private Line, Internet Leased Line, Ethernet, Internet Protocol –Transit, Inmarsat, Content Delivery Network, National Private Line, Mobility.

2. Growth services include IZO, Managed Hosting, Managed Security Services, Broadcast, Video Connect, UCC/SIP- Trunking, Global Hosted Contact Center, Video Streaming, Mobile New Services, Healthcare, Media Management.

3. Subsidiaries include Tata Communications Payment Solutions Ltd (TCPSTL) and Tata Communications Transformation Services Limited (TCTSL)

5.2.5 Data Revenue mix by Product (Traditional Services)

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
VPN	%	25.2%	23.9%	24.2%	23.7%	24.1%
IPL	%	21.4%	21.1%	20.7%	20.6%	20.7%
ILL	%	16.6%	17.7%	16.8%	17.5%	18.2%
Ethernet	%	14.4%	13.8%	14.4%	14.7%	13.3%
IP-T	%	10.8%	11.6%	11.1%	11.1%	11.1%
Others	%	11.6%	12.0%	12.8%	12.4%	12.5%

5.2.6 YoY Revenue growth by Product (Traditional Services)

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
VPN	%	3.4%	(0.6%)	3.2%	(0.1%)	(1.0%)
IPL	%	2.1%	8.0%	5.3%	1.8%	0.5%
ILL	%	8.0%	21.4%	6.6%	15.7%	13.8%
Ethernet	%	4.4%	1.2%	4.0%	5.3%	(4.1%)
IP-T	%	11.2%	15.9%	15.5%	11.8%	6.2%
Others	%	7.5%	8.6%	(0.3%)	8.9%	12.4%

5.2.7 Data Revenue mix by Product (Growth Services)

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
UCC / SIP-T	%	32.6%	41.2%	32.4%	28.2%	23.2%
Hosting	%	10.9%	8.6%	9.8%	11.2%	14.0%
GHCC	%	2.8%	3.6%	3.1%	3.8%	4.1%
V Connect	%	8.8%	4.2%	7.5%	10.3%	8.6%
VS & IPT	%	9.6%	11.3%	10.6%	10.5%	10.7%
Others	%	35.3%	31.1%	36.5%	36.0%	39.4%

5.2.8 YoY Revenue growth by Product (Growth Services)

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
UCC / SIP-T	%	16.1%	57.5%	18.3%	0.6%	(35.6%)
Hosting	%	16.7%	7.1%	14.4%	(5.2%)	16.2%
GHCC	%	(53.2%)	67.6%	35.1%	30.7%	30.9%
V Connect	%	6.0%	(53.2%)	(10.6%)	11.0%	(12.4%)
VS & IPT	%	25.3%	57.9%	37.8%	19.5%	1.0%
Others	%	11.4%	1.5%	17.7%	(1.6%)	1.1%

5.2.9 Operating Metrics

	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Consolidated						
Total Active Customers	No.	5,423	5,297	5,301	5,216	5,186
Innovation Services						
IoT India						
Customers	No.	37	39	40	43	49
Devices Ordered (Cum.)	No.	2,88,401	3,01,707	3,02,527	3,35,953	3,64,028
Base Stations (Cum.)	No.	3,598	3,287	2,583	2,531	2,619
Cities Covered	No.	45	45	45	45	45
MOVE						
Customers	No.	174	170	160	181	187
SIMs Ordered (Cum.)	No.	11,36,312	11,79,140	12,01,826	13,55,609	16,05,611
Security & Hosting						
Managed Cloud Instances	No.	9,472	10,346	10,943	11,608	11,875
Devices Managed (Network + Security)	No.	5,076	5,347	5,518	6,424	6,446
Block / Object Storage (Provisioned)	TB	30,194	33,269	33,456	33,797	34,343
NetFoundry						
Unique Customers	No.	26	34	47	62	66

5.3 Tata Communications – Payment Solutions

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Third Party / Managed ATMs	No.	3955	3949	3713	0	0
White Label ATMs	No.	8285	8249	7613	6682	6184
Total ATMs Managed	No.	12240	12198	11326	6682	6184
Total POS Managed	No.	5584	3412	3219	3169	2076

5.4 Tata Communications – Voice

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
International Long Distance	Bn, Minutes	5.3	5.1	4.8	4.5	3.8
National Long Distance	Bn, Minutes	0.1	0.1	0.1	0.1	0.1
Total Volume	Bn, Minutes	5.4	5.2	4.9	4.6	4.0

5.5 Human Resource Analysis

5.5.1 Tata Communications – Consolidated¹

Particulars	UNITS	Quarter Ended				
		Mar 2020	June 2020	Sep 2020	Dec 2020	Mar 2021
Tata Communications	No.	6,827	6,955	7,048	6,994	6,940
TCTSL	No.	5,133	5,044	5,043	5,110	5,104
Total Employees	No.	11960	11999	12091	12104	12044

1. Exit Headcount as on date

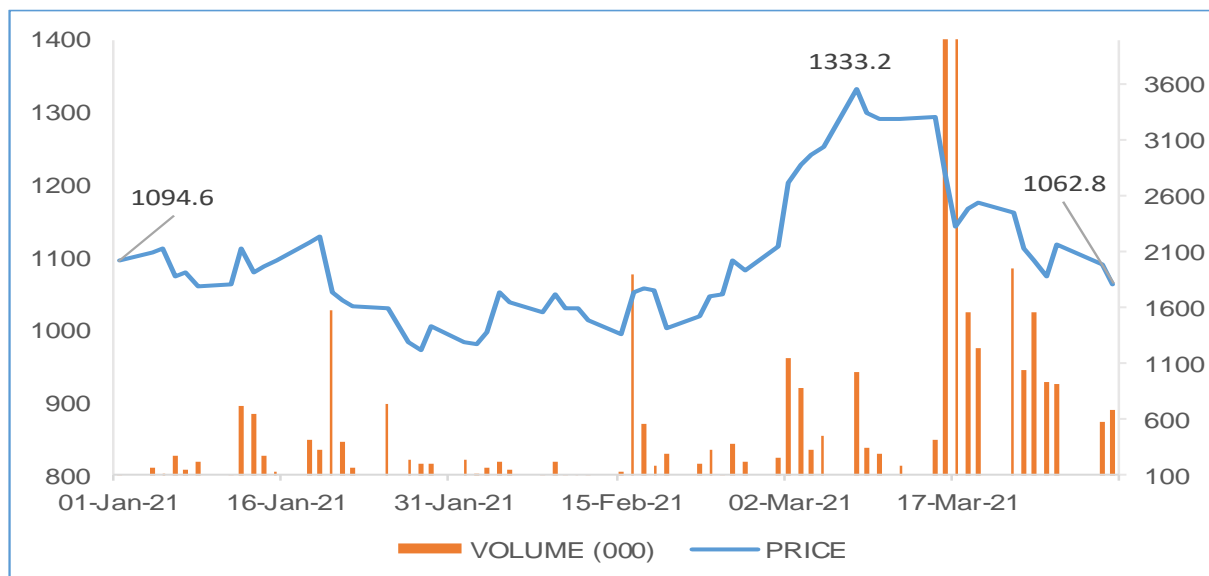
Section 6**STOCK MARKET HIGHLIGHTS****6.1 General Information**

Shareholding and Financial Data	UNITS	Quarter Ended Mar 31, 2021
Code / Exchange		TATA COMM / NSE
Bloomberg		TCOM IN
No. of Shares Outstanding (31/03/2021)	Cr, No	28.5
Closing Market Price - NSE (31/03/2021)	₹ / Share	1062.8
Combined Average Daily Volume (NSE and BSE)	Nos in 000/day	752
Combined Average Daily Value (NSE and BSE)	₹ Cr / day	82.5
Market Capitalisation (31/03/2021)	₹, Cr	30289.8
Enterprise Value	₹, Cr	38076.0
Enterprise Value / EBITDA (LTM)	Times	8.9

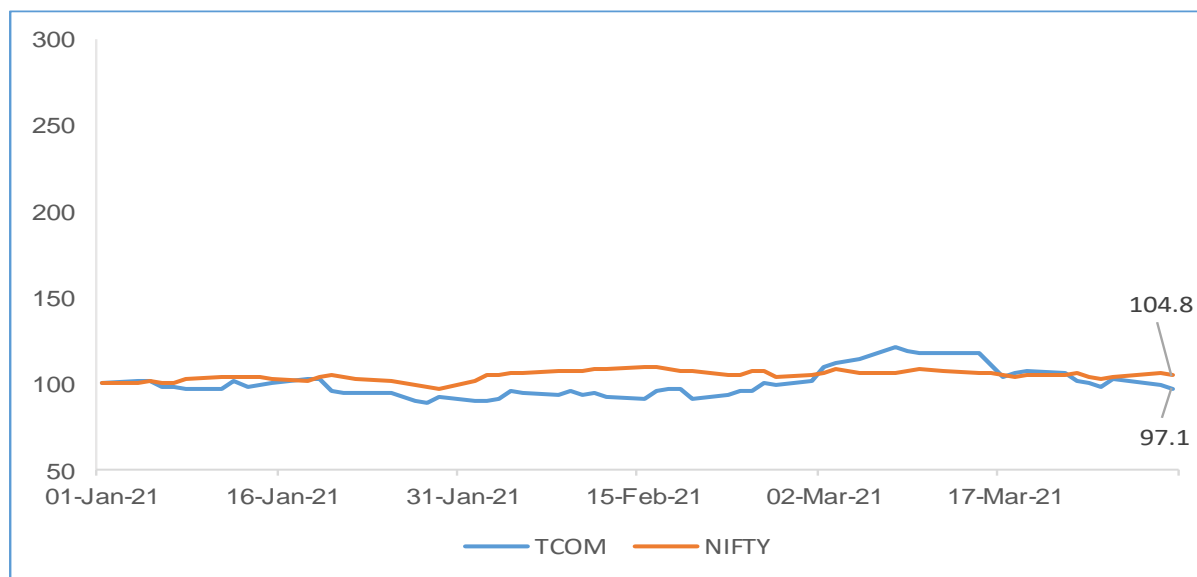
6.2 Summarized Shareholding pattern as of March 31, 2021

Category	% Holding
Promoter & Promoter Group	
Tata Group	58.9%
Sub-Total	58.9%
Public Shareholding	
Domestic Institutions	9.2%
Foreign Institutions	24.7%
Non-Institutions (Retail)	7.2%
Sub-Total	41.1%
Total	100%

6.3 Tata Communications daily stock price (NSE) and volume (BSE & NSE Combined) movement



6.4 Comparison of Tata Communications with Nifty



Nifty and Tata Communications Stock price rebased to 100.

Section 7**DETAILED FINANCIALS**

The financial results presented in this section are compiled based on the limited review consolidated financial statements prepared in accordance with Indian Accounting Standards (IND AS) and the underlying information. The consolidated financial results represent results of the Company and its subsidiaries.

7.1 Extracts from Audited Consolidated Financial Statements prepared in accordance with Indian Accounting Standards (IND AS)
7.1.1 Consolidated Statement of Income

STATEMENT OF CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND YEAR ENDED MARCH 31, 2021						
	Particulars	For the quarter ended			For the year ended	
		March 31 2021	December 31 2020	March 31 2020	March 31 2021	March 31 2020
			(Unaudited)		(Audited)	(Audited)
1	Income from operations	407325	422283	439789	1710010	1706799
2	Other income, net	5770	822	3733	15676	6968
3	Total income (1 + 2)	413095	423105	443522	1725686	1713767
4	Expenses					
	a. Network and transmission expense	140418	155286	168860	633327	677756
	b. Employee benefits expense	75470	77001	79224	304909	303914
	c. Finance costs	9307	10443	12317	42020	47074
	d. Depreciation and amortisation expense	59503	55698	68672	231387	235772
	e. Other expenses	89918	85386	104821	345716	396234
	Total expenses (4a to 4e)	374616	383814	433894	1557359	1660750
5	Profit before exceptional items, tax & share of profit/(loss) of associates (3 - 4)	38479	39291	9628	168327	53017
6	Exceptional items (Refer note 3)	115	(1143)	(37811)	(7472)	(39051)
7	Profit/(Loss) from operations before tax and share of profit/(loss) of associates (5 + 6)	38594	38148	(28183)	160855	13966
8	Tax expense/ (benefit): (Refer note 6)					
	a. Current tax	6175	9914	10283	40649	33418
	b. Deferred tax	2546	(2801)	(11267)	(5160)	(10751)
9	Profit/(loss) before share of profit/(loss) of associates (7 - 8)	29873	31035	(27199)	125366	(8701)
10	Share in Profit/(Loss) of associates	50	(94)	(300)	(214)	218
11	Profit/ (loss) for the period (9 + 10)	29923	30941	(27499)	125152	(8483)
	Attributable to:					
	Equity holders of the parent	29920	30915	(27502)	125063	(8596)
	Non-controlling interest	3	26	3	89	113
12	Other Comprehensive Income/(loss) (net of tax)	(2868)	8383	(43320)	25719	(69311)
13	Total Comprehensive income/(loss) (11+12)	27055	39324	(70819)	150871	(77794)
	Attributable to:					
	Equity holders of the parent	27052	39298	(70822)	150782	(77907)
	Non-controlling interest	3	26	3	89	113
14	Paid up equity share capital (Face value of ` 10 per share)	28500	28500	28500	28500	28500
15	Reserves excluding Revaluation reserve				(37560)	(176942)
16	Earnings per share (of ` 10/- each) (not annualised)					
	Basic and diluted earnings per share (`)	10.50	10.85	(9.65)	43.88	(3.02)

Section 8

GLOSSARY

8.1 Company Related Terms

Capex	It includes investment in Gross Fixed Assets capitalized during the quarter and capital work in progress during the relevant period.
Capital Employed	Capital Employed is defined as sum of equity attributable to equity shareholders and net debt / (net cash).
Cash Profit from Operation	Profit before tax excluding other income, Exceptional Gain and including Depreciation & Amortization and Exceptional Loss
Earnings Per Share (EPS)-Basic	It is computed by dividing net profit or loss attributable for the period to equity shareholders by the weighted average number of equity shares outstanding during the period.
Earnings Per Share (EPS)- Diluted	Diluted earnings per share is calculated by adjusting net profit or loss for the period attributable to equity shareholders and the weighted average number of shares outstanding during the period for the effects of all dilutive potential equity shares.
EBIT	Earnings before interest, taxation excluding other income for the relevant period.
EBIT (Including Other Income)	Earnings before interest, taxation including other income for the relevant period.
EBITDA	Earnings before interest, taxation, depreciation and amortization and charity and donation excluding other income for the relevant period. It is defined as operating income and does not include depreciation and amortization expense, finance cost and tax expense.
EBITDA (Including Other Income)	Earnings before interest, taxation, depreciation and amortization and charity and donation including other income for the relevant period.
Enterprise Value (EV)	Calculated as sum of Market Capitalization plus Net Debt / (Net Cash) as at the end of the relevant period.
EV / EBITDA (times)(LTM)	Computed by dividing Enterprise Value as at the end of the relevant period (EV) by EBITDA for the preceding (last) 12 months from the end of the relevant period.
Free Cash Flow	It is defined as EBITDA adjusted for Capex.
GAAP	Generally Accepted Accounting Principle
INDAS	Indian Accounting Standard
Intangibles	Comprises of acquisition cost of software.
NA/∞	Not ascertainable (infinite)
Interest Coverage Ratio(LTM)	It is computed by dividing EBIT for the preceding (last) 12 months from the end of relevant period by interest on borrowing for the preceding (last) 12 months.
LTM	Last Twelve months
Market Capitalization	Number of issued and outstanding shares as at end of the period multiplied by closing market price (NSE) as at end of the period.
Mn	Million
Net Debt / (Net Cash)	Total Borrowings Less Cash and Cash Equivalents on the last day of the quarter.
Net Debt / (Net Cash) to EBITDA (LTM)	It is computed by dividing net debt / (net cash) as at the end of the relevant period by EBITDA for preceding (last) 12 months from the end of the relevant period.
PE Ratio	Price to Earnings ratio is calculated as closing market price (NSE) as at the end of relevant period, divided by diluted annual earnings per share. Annual Diluted Earnings per share is calculated by adding the preceding last four quarters diluted Earnings per share

ROC	Registrar of Companies
Return On Capital Employed (ROCE) Pre Tax - (LTM)	For the full year computations, ROCE is computed by dividing the sum of EBIT for the period by average capital employed. For the quarterly computations, it is computed by dividing sum of EBIT for the preceding (last) 12 months from the end of the relevant period by average capital employed.
CSR	Corporate social responsibility

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