

INTRODUCING

# TATA COMMUNICATIONS GLOBALRAPIDE

**Self-Serve**

PBX Assessment & Migration

# MIGRATION ONBOARDING & PROVISIONING -

Challenges faced by enterprises



Complex onboarding  
and provisioning  
process

1



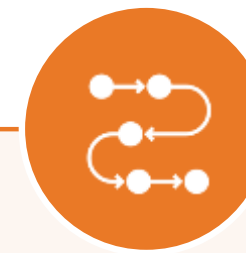
Lack of a self serve  
platform which  
unifies processes like  
number portability,  
E911 and tenant  
management

2



Complex onboarding  
leads to high time to  
market

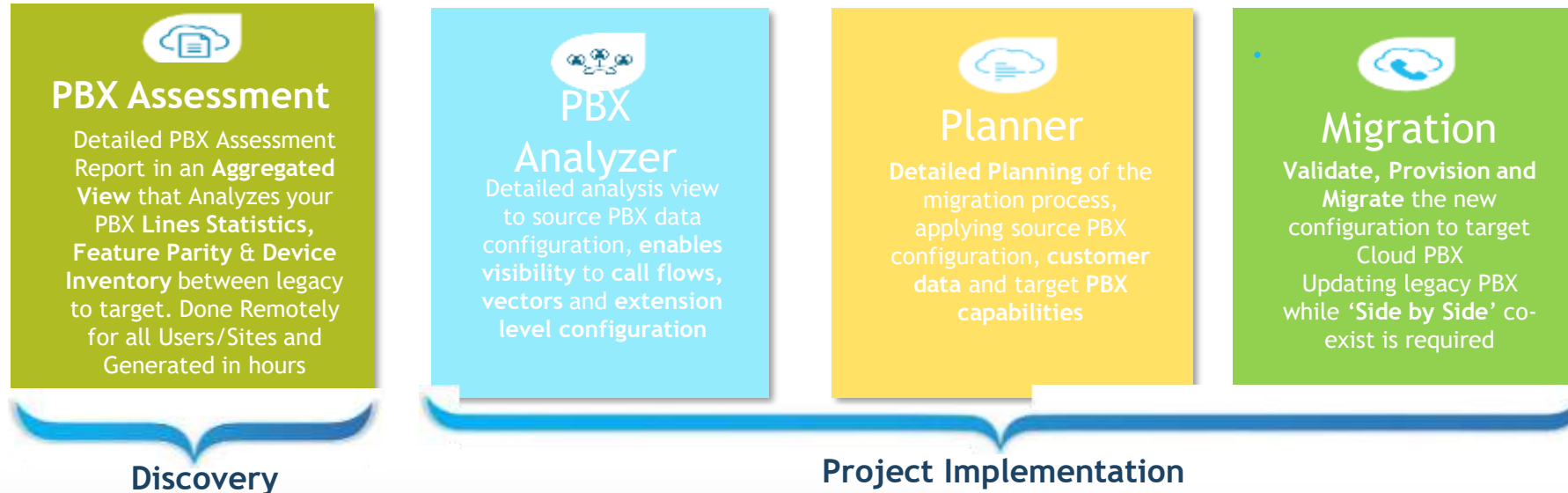
3



Lack of a single  
service provider  
offering end to end  
UC offerings and  
managed services

4

## AUTOMATED PBX MIGRATION



### SaaS AUTOMATED PBX ASSESSMENT

#### PBX Pre-Assessment

Automated Migration Readiness Report from Legacy PBX to Team & SFB

Azure Based (Enterprise Grade Security & Compliance + GDPR), Delivered Remotely (For all users & Sites)

Increase project success rate with data-informed decision making

### SaaS AUTOMATED MIGRATION SERVICES

#### Migration Automation

End-to-End Automation of Legacy PBX to Teams & SFB Migration

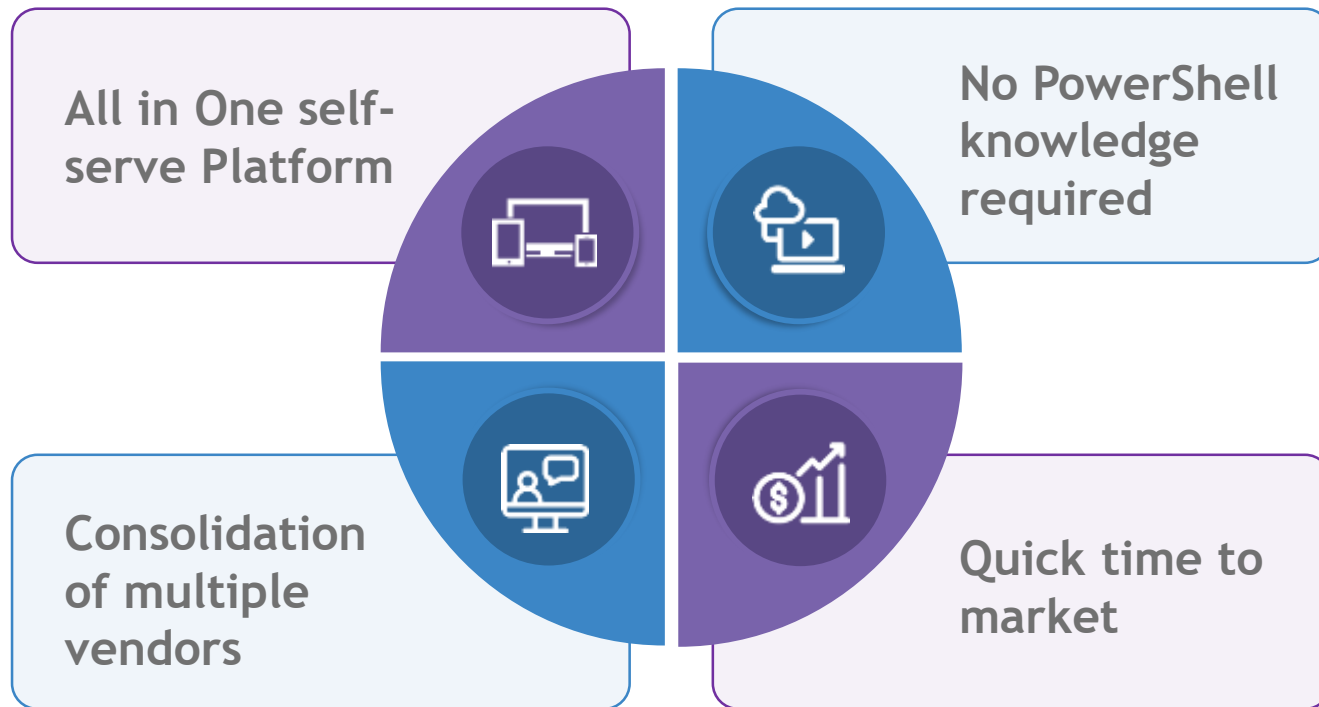
Azure Based (Enterprise Grade Security & Compliance + GDPR), Delivered Remotely (For all users & Sites)

Drive a Fast Route to Benefits Realization & ROI

Support Legacy / IP PBXs



# GLOBALRAPIDE - SELF SERVE & AUTOMATION PORTAL



## Business Benefits

- Reduce the service provisioning & time and ensure faster time to market
- Full control of MACD - Easily Add Trunks, Select phone Numbers, Provision users & more
- Self administration of services - Number portability, provisioning and Tenant management
- Reduce capex and move to a predictable opex model

# TATA COMMUNICATIONS CARRIER-GRADE INFRASTRUCTURE



1<sup>st</sup>

initial launch partner for MS Teams Direct Routing

26%

of total Internet routes globally managed by us



95%

of customer incidents pro-actively monitored



30%

typical savings when customers choose our SIP solution over conventional PRIs

We provide

**HIGH QUALITY**

SIP services with unmatched coverage for freephone access numbers to contain costs and enhance access options (110+ countries, relationship with over 1600 carriers)



Business continuity is core to our design, with global

**POPS ON ALL CONTINENTS**

and multi-region registration

No. 1

international voice carrier, giving our customers coverage in **99.7%** of global GDP

**SUCCESSFUL MANAGEMENT EXPERIENCE**

of large underlay and SDWAN networks across **50+** enterprises; **3000+** sites; **4000+** experts in 5 service contact centres worldwide

ACCOLADES FROM



# THANK YOU

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