

INTRODUCING

TATA COMMUNICATIONS GLOBALRAPIDE

Self-Serve

PBX Assessment & Migration



MIGRATION ONBOARDING & PROVISIONING -

Challenges faced by enterprises



Complex onboarding and provisioning process



Lack of a self serve platform which unifies processes like number portability, E911 and tenant management



Complex onboarding leads to high time to market



Lack of a single service provider offering end to end UC offerings and managed services

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4

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AUTOMATED PBX MIGRATION



PBX Assessment

Detailed PBX Assessment
Report in an Aggregated
View that Analyzes your
PBX Lines Statistics,
Feature Parity & Device
Inventory between legacy
to target. Done Remotely
for all Users/Sites and
Generated in hours



Analyzer

Detailed analysis view to source PBX data configuration, enables visibility to call flows, vectors and extension level configuration



Planner

Detailed Planning of the migration process, applying source PBX configuration, customer data and target PBX capabilities



Migration

Validate, Provision and Migrate the new configuration to target Cloud PBX Updating legacy PBX while 'Side by Side' coexist is required

Discovery

Project Implementation

SaaS AUTOMATED PBX ASSESSMENT

PBX Pre-Assessment

Automated Migration Readiness Report from Legacy PBX to Team & SFB

Azure Based (Enterprise Grade Security & Compliance + GDPR), Delivered Remotely (For all users & Sites)

Increase project success rate with data-informed decision making

SaaS AUTOMATED MIGRATION SERVICES

Migration Automation

End-to-End Automation of Legacy PBX to Teams & SFB Migration

Azure Based (Enterprise Grade Security & Compliance + GDPR), Delivered Remotely (For all users & Sites)

Drive a Fast Route to Benefits Realization & ROI

Support Legacy / IP PBXs











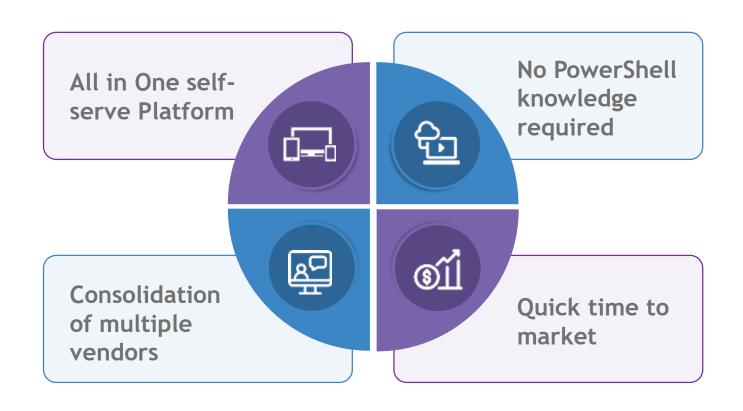








GLOBALRAPIDE - SELF SERVE & AUTOMATION PORTAL



Business Benefits

- Reduce the service provisioning & time and ensure faster time to market
- Full control of MACD Easily Add Trunks, Select phone Numbers, Provision users & more
- Self administration of services -Number portability, provisioning and Tenant management
- Reduce capex and move to a predictable opex model



TATA COMMUNICATIONS CARRIER-GRADE INFRASTRUCTURE



initial launch partner for MS Teams Direct Routing

26%

of total Internet routes globally managed by us





95%

of customer incidents pro-actively monitored



30%

typical savings when customers choose our SIP solution over conventional PRIs

We provide

HIGH QUALITY

SIP services with unmatched coverage for freephone access numbers to contain costs and enhance access options (110+ countries, relationship with over 1600 carriers)





Business continuity is core to our design, with global

POPS ON ALL CONTINENTS

and multi-region registration

No. 1

international voice carrier, giving our customerscoverage in **99.7%** of global GDP

SUCCESSFUL MANAGEMENT EXPERIENCE

of large underlay and SDWAN networks across 50+ enterprises; 3000+ sites; 4000+ experts in 5 service contact centres worldwide

ACCOLADES FROM



Gartner

FROST & SULLIVAN





THANK YOU

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