

SECURE CONNECTIVITY AND PROTECTION WITH VOICE COLLABORATION TRANSFORMS AMERICAN MULTINATIONAL FINANCIAL SERVICES CORPORATION WHILE OPTIMIZING COSTS

Tata Communications Global VPN and DDoS provide global connectivity and protection along with business continuity

CHALLENGE

An American multinational financial services corporation which facilitates electronic funds transfers throughout the world. The Customer has its own ecosystem network with commercial banks globally.

They wanted a secure and scalable connectivity across their banks along with resilient protection against any attacks. Replacement to expensive legacy IP and analogue telephony.

SOLUTION

Tata Communications GVPN network coverage provide connectivity to 6 major DCs, commercial bank entities and mostly in India, APAC and CEMEA regions.

Combining the capabilities of a cloud-based DDoS solution with an existing on-premise Arbor Networks provides protection against any large-scale on-net and off-net DDoS attacks using the red button automated process which was specifically created for the Customer.

RESULTS

Reduction of unplanned downtime has led to increased productivity of IT and Business users. Secure connectivity has ensured effective response to service issues by 50%, leading to a better customer experience.

Increase in security and protection against large scale DDoS attacks. Business continuity is ensured due to uninterrupted online transactions.

SERVICE & SUPPORT

Tata Communications offers the customer a dedicated Account Management, Customer Success Management, Solution Architect and Project Management Team with Quarterly & Monthly Business and Service Reviews. Network Performance is guaranteed with an Uptime of 99.99%.

Adherence to SLAs has led to reduction in service downtime.



Connectivity to 6 major DCs



15-25% Capex and IT infra saving



Network uptime of 99.99 %



Built-in security with cloud-based platform