MANAGED SD-WAN PROVIDES ENHANCED NETWORK STABILITY AND USER EXPERIENCE FOR LEADING PROVIDER OF SEMICONDUCTOR AND ELECTRONIC ASSEMBLY SOLUTIONS

"Tata Communications has helped us in our critical IT transformation journey. We selected Tata Communications Managed SD-WAN because of its network reliability and agility, leading to increased productivity. The added advantage was the superior User experience to our business-critical applications."

Leading Provider of Semiconductor and Electronic Assembly Solutions Spokesperson

CHALLENGE

As a leading provider of semiconductor and electronic assembly solutions, the Customer had dual HQ with key stakeholders in the US and Asia. As they were planning to shift their presence to Asia, they were looking for the right solution to drive their IT transformation. As the Customer were already using our Dual MPLS solutions, Tata Communications took the initiative to organize demos and workshops to drive their future transformation.

SOLUTION

Tata communications Managed SDWAN was selected by the Customer due to our BYON approach for sites having existing contracts and locations. By deploying a hybrid WAN, both MPLS and Internet coexist and dynamically steer traffic to connect end-users to key business-critical applications right from production/ERPs to collaboration. After a successful POC, SDWAN was implemented in all their locations.

RESULTS

Overall, 15% TCO savings was achieved including internal manpower cost. There has been a significant increase in YoY revenue growth.

A reliable network has stabilized business operations, resulting in increased productivity. As Tata Communications allows BYON, the customer can use all their existing circuits and links.

SERVICE & SUPPORT

Tata Communications took the initiative to organize 3 workshops and 2 demos to showcase the SDWAN functionality before deployment.

A Dedicated Account Management & Solution Support team, Service Team, Operations & CSM Support team are always available to assist the Customer concerning any support.

BYON flexibility

15% TCO saving

Increased productivity

99.9% minimum uptime