

Feedback Process

We are committed to providing accessible services and digital experiences for everyone, including persons with disabilities. Your feedback helps us identify barriers and improve accessibility for persons with disabilities in Canada. Feedback regarding accessibility issues may be directed towards Madison Roberts or Astrid Dixon who can be contacted as follows:

- By Mail: Attn: 1441 Carrie Derick St, Montreal, Quebec H3C 6W2
- By Phone: 1-438-270-5065
- By Email: Astrid.Dixon@tatacommunications.com, Madison.Roberts2@tatacommunications.com

The Company will continue to ensure that our processes for receiving and responding to feedback are accessible to people with disabilities by providing or arranging the Company's accessibility plan or description of the Company's feedback process in the alternate format upon request:

Stakeholder(s) can also call or e-mail the representative directly. Feedback can be provided anonymously. The persons designated to receive feedback are Madison Roberts and Astrid Dixon, who will acknowledge receipt, unless it is provided anonymously.

For more information, visit us at www.tatacommunications.com