IZO™+ ENTERPRISE BROADBAND

ENTERPRISE EXPERIENCE FOR BROADBAND INTERNET

Cloud adoption is driving the demand for robust and scalable connectivity and enterprises are gradually shifting towards all-Internet networks from traditional WAN technologies. However, retail service providers cannot provide the reliability and support that an enterprise would requires.

Barriers to a seamless Internet experience for enterprises

Fragmented provider ecosystem
Finding and managing multiple local ISPs is resource-intensive.

Lack of pan-India coverage
Difficulty sourcing a single provider with nationwide reach.

Operational complexity
Increased time, cost, and effort to coordinate connectivity across locations.

Subpar experience
Retail broadband does not deliver expected performance and support.

Pan-India Broadband. One partner

Tata Communications' IZO™+ Enterprise Broadband enables your cloud-first, Internet-first expansion with a superior and consistent pan-India enterprise experience in broadband Internet services. Experience consistent performance and coverage, add new sites and capacity effortlessly with dynamic provisioning, and access 24x7 support.

Simplified management
A broadband experience tailored to serve enterprises, including simplified management with one-stop-shop for ordering, provisioning, billing, fault handling and post-sales support.

Extensive coverage
Pan-India coverage with consistent pricing and support across 3000+ cities helping customers in their business growth and expansion plans.

Network performance throughout India
High performance Service Level Objective (SLO) through our proven IZO™+ partner ecosystem of more than 100+ ISPs and enterprise service management experience with single dashboard.

IZO™+ Enterprise Broadband

#InnovatewithDigitalFabric

IZO™+ Enterprise Broadband tailored to your enterprise needs

IZO™+ Enterprise Broadband is Tata Communications' specialised broadband service designed specifically for enterprise branch connectivity. It is delivered through Tata Communications' partner network that is connected to a Tier 1 global IP Network.

Bandwidth plans

Fixed Speed Broadband Internet:
- 20, 50, 100, 200, 500 Mbps and 1 Gbps

Performance

Service Level Objective (SLO):
- Tier-1 Cities >=**98%**
- Tier-2 Cities >=**97%**
- Tier-3 Cities >=**95%**

Customer support

- 24x7 Digital Support Desk
- Mansi Chat Bot – To assist customers with First Level Troubleshooting (FLT)
- Customer portal for raising support tickets

Add-on service

- Customer Premise Equipments (CPEs)
- Additional Static IPs
- Managed Enterprise Broadband offering is available with CPE add-on services

Managed Enterprise Broadband

Managed Enterprise Broadband offering is available with CPE add-on services to deliver secure connectivity over any last-mile Internet. Lightweight, pre-configured edge devices enable plug-and-play deployments in hours, with centralised management and built-in security applied at the edge. The solution scales easily across distributed sites while reducing operational complexity and maintaining high performance.

WAN connectivity
- 4-G ready device
- Multiple WAN links

Secure access
- Secured tunnels
- Outbound-only access

Ease of use
- Segmented Wi-Fi
- Multi-device support

Reliable performance
- Automated failover
- Local breakout

Web security
- URL filtering
- Inbuilt Firewall

User experience
- Plug and play
- Performance dashboard

> "Tata Communications' roadmap on how it will support our long-term business strategy gave us the confidence that we can future-proof our networking needs with IZO™+ SD-WAN and IZO™+ Enterprise Broadband maintaining an optimal network performance while keeping costs in check. Its proven risk mitigated delivery approach and seamless transition ensured business continuity.

Rahul Kashyap,
Senior Manager - IT Infrastructure, Bharti AXA Life Insurance

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