Global Dedicated Ethernet Service

WAN Ethernet Services Portfolio

Flexible, Reliable Service to More Locations with Tata Communications
Business is dynamic.
Markets change.
You know from experience that the most adaptable companies are the ones that thrive.

What are you looking for in Ethernet service?
[Check all that apply]

☐ Dedicated, high performance Ethernet spanning the globe
☐ Flexible bandwidth options, customized for the way you do business
☐ A reliable and resilient network for your 24X7 operations
☐ Service changes with no downtime or penalties
☐ Aggressive service level guarantees
Making changes to your business infrastructure shouldn’t require downtime, contract negotiations, or expensive upgrades.

Business is dynamic. Markets change. You know from experience that the most adaptable companies are the ones that thrive. Depending on evolving business challenges, you must allocate assets at multiple locations to maximize profits and minimize losses. This fluid management of resources is one of the keys to your success. Your network should be as flexible as your business strategy.

Tata Communications understands the need for greater flexibility in the global business market. As you add a new location, increase service to a growing market, or decrease resources to a downsized office, your network should seamlessly support your business plan—without interruption. Making changes to your business infrastructure shouldn’t require downtime, contract negotiations, or expensive upgrades. Tata Communications believes your network should be as adaptable as your business.
As a leader in networking solutions, Tata Communications developed its Global Dedicated Ethernet to meet your business needs today and tomorrow. Our worldwide network can provide you with just the service you need and can easily change as your business evolves. Here’s how:

**Dedicated, high-performance Ethernet to locations spanning the globe**

With Tata Communications, we deliver dedicated connections to major business centers throughout Europe, North America, Africa, Asia and the Middle East. We maintain an ongoing effort to continually expand our leading-edge network to emerging markets across the globe.

**Flexible bandwidth options, customized for the way you do business**

Why pay for service you don’t use? With Tata Communications you can select virtually any bandwidth to meet your business demands. We employ Fast-E, Gig-E or 10 Gig-E Ethernet to deliver bandwidth from 2 MB up to 10,000 MB.

**Reliable and protected network for your 24X7 operations**

With Tata Communications’ reliable and resilient network, your network remains connected around-the-clock. Protected circuits offer deterministic network protection to provide an industry-leading availability guarantee. In addition, as an MEF-certified service you are assured this service meets all leading global standards.

**Service changes with no downtime or penalties**

Add or remove services as your business evolves. With Tata Communications your network can change as rapidly as the markets you serve. You have the ability to scale your network without disruptive service interruptions and without costly, time-consuming changes to contract agreements.

**Aggressive service-level guarantees**

Global Dedicated Ethernet Service offers one of the most competitive SLAs in the market with service availability guarantees up to 99.995% using deterministic network protection. Packet delivery and latency guarantees are a part of the standard service offering as well.

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**Summary of Features**

- Ethernet service on a global scale
- Dedicated and transparent network pipe
- Bandwidth from 2 MB up to 10,000 MB using Fast-E, Gig-E, and 10 Gig E
- Strong Service Level Agreement
- Independent MEF certification
Why Choose Tata Communications?

As a leading supplier of global networking solutions, Tata Communications is constantly looking for ways to improve its products and customer experience. However, our dedication to providing cutting-edge technology and service is only one measure of our success. Our customers confirm that their businesses are more competitive and efficient on Tata Communications' solutions. Here's why:

**Power of Choice**

Your business is unique. It deserves the network you choose. Let Tata Communications show you how. Whether you need local, national, or global connectivity, the Tata Communications’ portfolio of WAN Ethernet products can be tailored to your business requirements. Don’t settle for products that compromise the way you do business. No other vendor can provide such a wide array of cost-effective features.

"Whether you are connecting two locations or 20, our worldwide network can provide you with just the service you need."

**Future-proof Network**

We’re ready for the future. Are you? Your network should grow with your business. Taking on new challenges and markets is tough enough. Why worry about the capacity, the technology, or reliability of your network? Tata Communications already delivers superior Ethernet services, with bandwidth and performance for real-time applications such as cloud computing, voice, and video. We’ve also engineered the highest levels of reliability and security into all of our services, guarding against equipment failure or outside intrusion. Your data is safe from disaster and its privacy is assured.

**Global Reach**

With Tata Communications, you reach more markets, your way. Over the years we’ve carefully built the most far-reaching network in the world. Our global presence extends to over 25 countries and all major business centers. In addition, we connect to emerging markets - including India, the Far East, Middle East, Africa, and beyond.

**MEF-certified Services**

Tata Communications is proud to offer Ethernet services certified by the MEF—a worldwide, non-profit organization dedicated to improving carrier-class Ethernet products and services. One of the charters of the international, independent organization is to verify compliance of vendor equipment and Service Provider networks to MEF technical specifications through a rigorous series of tests based on MEF approved Test Suites.

**Unmatched Operational Support**

Take the expense and worry out of network management with Tata Communications. With our trained engineers and technicians, we monitor the network around the clock and provide first-class operational support.
Global Dedicated Ethernet Service

For more information on Tata Communications’ Ethernet Services visit www.tatacommunications.com/vpn/ethernet.asp

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Tata Communications, a member of the $62.5 billion Tata Group, is a leading global provider of a new world of communications. The emerging markets communications leader leverages its advanced solutions capabilities and domain expertise across its global and pan-India network to deliver managed solutions to multinational and Indian enterprises, service providers and Indian consumers. Tata Communications’ range of services include transmission, IP, converged voice, mobility, managed network connectivity, hosting and storage, managed security, managed collaboration and business transformation for global enterprises and service providers, as well as Internet, retail broadband and content services for Indian consumers. The Tata Global Network encompasses one of the most advanced and largest submarine cable networks, a Tier-1 IP network, with connectivity to more than 200 countries across 300 PoPs, and more than 1 million square feet of data center and colocation facilities. Tata Communications’ unique emerging market depth and breadth of reach includes a national fiber backbone network and access to network in over 60 cities and 125 PoPs in India, strategic investments in South African converged services operator, Neotel, Sri Lanka and Nepal and, subject to fulfillment of conditions precedent, a 50% ownership in China Enterprise Communications (CEC) providing full country VPN coverage in China. Servicing customers from its offices in over 80 cities in 40 countries, Tata Communications is the number one global international wholesale voice operator and number one provider of international long distance, enterprise data and Internet services in India, the Company was named “Best Wholesale Carrier” at the World Communications Awards in 2006, “Best Pan-Asian Wholesale Provider” at the 2006 and 2007 Capacity Magazine Global Wholesale Telecommunications Awards and was awarded “Best Progress in Emerging Markets” at the 2008 Mobile Communication Awards. Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India and its ADRs are listed on the New York Stock Exchange. (NYSE: TCL)