

IS YOUR NETWORK FULLY PROTECTED FROM INTRUSION?

THE ABILITY TO IDENTIFY AND STOP SECURITY ATTACKS IN THE EARLY STAGES IS CRITICAL TO PROTECTING YOUR BUSINESS

As security threats and intrusions become more frequent and sophisticated, an elevated level of vigilance is required to detect attacks before they can damage your business.

However, maintaining an IT team to manage and monitor these security systems around the clock and respond to alerts and warnings is frequently time and cost prohibitive.

Tata Communications' Managed IDPS provides a more effective early warning system for threats and attacks through 24x7x365 monitoring by our team of experienced security engineers.

Our Managed IDPS solution allows you to increase your allocation of high-value, in-house IT resources toward key business initiatives, and removes the need to build competencies in non-core technology functions.

Key Benefits

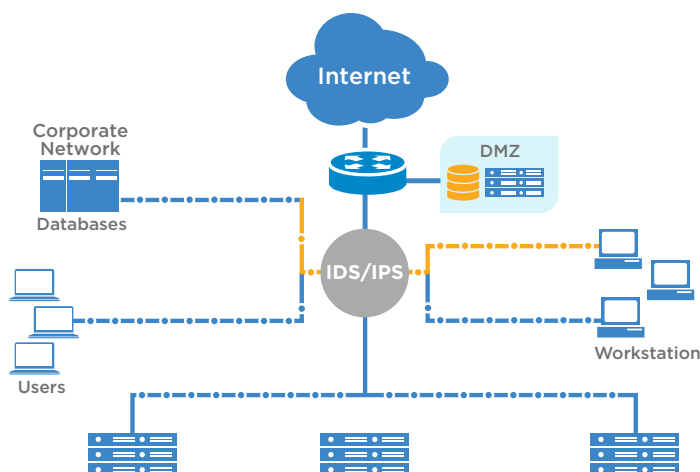
- Improve awareness and minimize the extent of business-impacting security breaches
- Meet industry certification and regulatory compliance guidelines
- Reduce security administration overhead and achieve more efficient use of internal staff
- Maximize the effectiveness of IT infrastructure and resources
- Increase coverage levels through 24x7x365 management and monitoring by experienced security engineers
- Accelerate incident response rates with access to trained security experts

Key Features

- Market-leading platform support, including Cisco, IBM/ISS, McAfee, and HP TippingPoint
- Expert management relies on best practices to deliver prompt identification and response, and maximum uptime
- Reporting to provide clear, comprehensive information to IT and security personnel

Flexible Service

We support the industry’s widest range of platforms from leading providers, including Cisco, McAfee, HP TippingPoint and IBM ISS.



Certified Expert Staff

Our Security Services Operation Center (SSOC) is staffed with certified security professionals who monitor and manage your services 24x7x365. The SSOC is a global operation center and a single point of contact for all your support needs, and is ITIL-compliant and ISO 27001 certified.

Comprehensive Intelligence

Our expert staff uses advanced systems that provide accelerated log aggregation, advanced correlation and event prioritization to reduce the complexity and burden of manual data analysis and improve the accuracy of security event identification, incident escalation and remediation.

Industry-leading SLAs

Tata Communications provides money-back guarantees on the performance and responsiveness of our Managed IDPS service.

Service Feature	Standard Level	Select Level
Policy Configuration	Critical attacks, DOS, worms	All attack activity, suspicious activity, network misuse
Policy Change	24 hrs	8 hrs
Incident Identification Guarantee	30 minutes	15 minutes
Security Content Update Guarantee	Begin application within 72 hrs	Begin application within 48 hrs
Monthly Vulnerability Assessments	1 IP	2 IPs
Intrusion Prevention	✓	✓
Automated Security Event Monitoring	✓	✓
Security Incident Alerting	✓	✓
Extended Log Archival	1 year	7 years
Device Management	✓	✓
Health and Availability Monitoring	✓	✓
Application/OS Upgrades	✓	✓
Customer Portal Access	✓	✓
OoB Access Required	Optional	Required

For more information about Managed Security Services, please visit: www.tatacommunications.com/contact or email security.solution@tatacommunications.com