



UNIFIED COMMUNICATIONS :
TATA COMMUNICATIONS WITH SKYPE FOR BUSINESS

TRANSFORM YOUR ENTERPRISE COMMUNICATIONS AND COLLABORATION

UNLOCK THE POWER OF MICROSOFT® SKYPE FOR BUSINESS™ WITH WORLD-CLASS UNIFIED COMMUNICATIONS AS A SERVICE

Empower your enterprise with Unified Communications as a Service (UCaaS) - a global platform and state-of-the-art infrastructure. It increases business agility, optimises the employee and customer experience, and maximises the productivity of Microsoft Skype for Business.

- **Increase productive collaboration.** Enable teams to focus on business priorities instead of technology issues by reducing the number of platforms and servers to host, manage and support. At the same time, provide seamless communications with unified conferencing, voice, video and messaging.
- **Improve functionality.** Leverage our carrier-grade platform that delivers maximum uptime and reliability - and provides visibility and manageability right down to the end device.
- **Reduce complexity.** Get the most from your existing Microsoft Skype for Business licence and consolidate spend thanks to a simple pay-as-you-grow approach - with no upfront expenses, a single point of accountability and a uniform SLA for all your UC services.

PARTNER WITH A GLOBAL LEADER

Tata Communications has the knowledge, experience, technology, global infrastructure and modular UC services you need to quickly and easily integrate Microsoft Skype for Business into your enterprise. Over 24% of the world's internet routes are on our network, which ranks in the top five on five continents by routes, It includes more than **700,000 kilometres of terrestrial and subsea fibre, 400+ PoPs across five continents** and over 1 million square feet of data centre space in 44 strategic locations worldwide. We're also the leading international voice carrier, handling 1 in 10 global voice calls over our network.

Running through our global infrastructure are state-of-the-art UC services that your enterprise can access as needed virtually anywhere in the world. They include audio and web conferencing, online meetings, instant messaging, voice, video and more. Working with us means that you can roll out Microsoft Skype for Business locally or globally, complete with migration planning, modular UC building blocks, training, and reporting. What's more, we complement Microsoft Office 365.

Extend enterprise voice on Microsoft Skype for Business

As the largest international voice provider with **52 billion voice minutes each year**, we are your optimum choice for UCaaS voice services. Choose from a wide range of services including international toll free (ITFS), Universal Freephone (UIFN), Local Number and Domestic Service. In addition, our global relationships with more than **1600 carriers** ensure state-of-the-art communication and collaboration wherever in the world you conduct business.

Increase the value of existing UC technologies with jamvee™

Our UCaaS solution is also integrated with our innovative Global Meeting Exchange™ distributed jamvee™ UC Service. This lets you provide global access to a single, secure UCaaS Virtual Meeting Room with seamless connectivity between participants using Skype for Business – as well as other legacy and traditional conferencing endpoints. That includes immersive telepresence rooms, group video systems, personal video systems, voice-only and other desktop collaboration applications – all enjoying a consistent, unified collaboration experience.

Not only that, UCaaS with jamvee ensures seamless interoperability and extends connectivity beyond Skype for Business to any standards-based video end-point device, SIP desktop or mobile application, protecting your investment in collaboration solutions.

Enjoy a superior experience

With our single-pane of glass solution for management and monitoring, the UCaaS solution gives your teams access to intelligent software and monitoring, dashboards and reporting. This self-service portal lets you control users and services, with dynamic company reporting capabilities that allow you to view and manage services deployed worldwide. In turn, that enables your IT team to easily manage all aspects of network performance and resolve technical problems before they become business issues.

Our expertly managed services include knowledgeable help desk support for rooms, desktops and clients. Everything we do is focused on helping you streamline operations, reduce costs, increase agility and boost productivity.

We are a leading global provider with Microsoft® Skype for Business nodes deployed across **three continents and four regions**

KEY FEATURES

- Hosted Skype for Business
- Enterprise Voice Services
- International toll free in 100+ countries and local numbers in 300+ cities, and PSTN replacement in 17 countries
- Centralised SIP Trunks to replace E1/T1
- Virtual Meeting Room with jamvee UC service
- Unified Conferencing – audio, web and video
- Managed services
- 24/7/365 global phone support
- Intelligent monitoring and reporting
- Network assessment
- Multi-geo hosting
- Hosted contact centre
- MPLS and physical transport – one solution with unified SLA and high availability (99.99%)

Start transforming your enterprise communication and collaboration today. For more information, visit us at www.tatacommunications.com.

Contact Us

Share



© 2015 Tata Communications. All Rights Reserved.
TATA COMMUNICATIONS and TATA are trademarks of Tata Sons Limited in certain countries. 15950 v07