

TATA COMMUNICATIONS LIMITED

CORPORATE SOCIAL RESPONSIBILITY POLICY

Pursuant to the requirements of the Companies Act, 2013, Tata Communications Limited (Company) is hereby formalizing its policy relating to Corporate Social Responsibility (CSR) programs to be conducted in the geographies that we operate in.

Vision

‘Create empowered and connected societies for Sustainable Development through Next Practices’

Tata Communications believes that the spread of technology and global interconnections has great potential to accelerate human progress. The United Nations recognizes Information and Communications Technology as a ‘means of implementation’ for all the 17 Sustainable Development Goals (SDGs).

In pursuit, Tata Communications’ focussed CSR programme shall seek to harness its expertise in digital enablement in the areas of healthcare, education and employability & sustainable livelihoods to address the fundamental concerns of the society and bring about development that is sustainable.

Preamble

CSR at Tata Communications derives inspiration from Tata Group’s philosophy ‘to improve the quality of life of the communities we serve globally through long term stakeholder value creation based on leadership with trust’. In line with the Tata Group’s philosophy, Tata Communications shall leverage its core expertise, partnerships, infrastructure and other resources to create long term shared value for the communities it serves, focussed primarily on underserved, socially and economically backward groups, especially women, children, youth, Scheduled Caste & Scheduled Tribes.

All efforts at Tata Communications shall be aligned to complement the following 5 SDGs in accordance with the organization’s vision and ambition:

SDG 3 - Ensure healthy lives and promote well-being for all at all ages

SDG 4 - Ensure inclusive and quality education for all and promote lifelong learning

SDG 8 - Promote inclusive and sustainable economic growth, employment and decent work for all

SDG 10 - Reduce inequality within and among countries and;

SDG 17 - Revitalize the global partnerships for sustainable development

Key focus areas and driving principles

Tata Communications identifies the **Education, Employability & Sustainable Livelihoods and Healthcare** as key focus areas, driving principles of which are summarized below:

- 1. Education:** Transforming the education system in the geographies we operate through digital enablement, educators' training and empowerment, and youth engagement to create exponential social, economic and environmental impact
- 2. Employability & Sustainable Livelihoods:** Empowering youth with relevant skills and enabling them to be industry ready by equipping them with the right attitude and values to enhance their life conditions and contribute actively to the economy. Empowering rural communities, especially women, economically and socially through vocational and entrepreneurship training and enhance access to resources, new technology and financial services.
- 3. Healthcare:** Ensuring access to healthcare to underserved communities especially adolescents, women, children and the elderly. Facilitating collaborative basic, translational and research in healthcare and promoting mobile health services.

Tata Communications would synergize with the programs and initiatives of Tata Group wherever possible and provide support for disaster rescue, relief and rehabilitation in close co-ordination with the Tata group.

Governance structure & management

The budget for CSR interventions along with goals is discussed and signed off at the beginning of every financial year by the CSR Committee. It oversees the company's conduct regarding its corporate and societal obligations and its reputation as a responsible corporate citizen. The CSR leadership allocates the budget in line with the priority areas finalized by the CSR Committee, need of the interventions and goals.

Reporting

Tata Communications believes transparent reporting on sustainability and CSR is a cornerstone of corporate citizenship. As a practice, Tata Communications publishes disclosures on Corporate Social Responsibility in its Annual Report every year.

Implementation

The implementation of the CSR programs in the aforementioned priority areas will be done through NGOs and other partners with impeccable track record in their respective domains and the highest sense of ethics and integrity. A team of dedicated CSR and development sector professionals manage, oversee and monitor the execution of the interventions in accordance with the strategy approved by the CSR Committee.

The interventions are undertaken in a project mode with specific targets, outcome, activities, milestones and responsibilities of each party written down and signed off by each, as part of the MOU. The deliverables are mutually agreed by the parties. As a practice, Tata Communications establishes long term multi-year partnerships, to provide ample time for creating an impact.

Monitoring and evaluation of CSR projects

All projects undergo quarterly monitoring with a defined, project specific Monitoring and Evaluation framework. Monitoring is done through a cloud based technological tool that enables partners to upload real time data along with 'geo-tagged' photographs for precision. The tool facilitates last mile tracking and impact analysis. Additionally, regular interactions and site visits are conducted by the CSR team to assess the progress of the project and extend support, in terms expertise, to the partner. Third party impact assessment is incorporated in the design of the project. The projects are appraised annually by the CSR team, to assess efficacy basis which addendums are signed for the consequent year and disbursements are sanctioned.

Budget

The minimum funds allocated for CSR would be as per the Indian Companies Act 2013. The Indian subsidiaries of Tata Communications Limited would follow the same policy. This policy provides that the corpus of funds allocated for CSR activities would include 2% of the average net profits of preceding three years. The surplus arising out of the CSR projects or programs or activities shall not form part of the business profits of the company.

Amendments to the Policy

This policy would be modified from time to time, to be compliant with any statutory requirements and/or operational changes. Such amendments to the policy will be carried out in consultation with the CSR Committee as and when required.

Annexure to the CSR Policy provides salient details of the CSR programme.

27 June, 2017

Annexure

Focus Area	Project	Reference S. No. of Schedule VII	Implementation Modality	Implementation Schedule			
				Q1	Q2	Q3	Q4
Education	1. ANEW	ii	Partner	*	*	*	*
	2. Global Citizenship Education using ICTs	ii, xi	Partner	*	*	*	*
	3. Kreedaa aur Shiksha	ii, vii	Partner	*	*	*	*
	4. School Enrichment Program (SEP)	ii	Partner	*	*	*	*
	5. Samarth	ii	Partner	*	*	*	*
	6. Finishing school program to provide soft skills	ii	Partner	*	*	*	*
	7. Scholarship Program	ii	Partner	*	*	*	*
Employability and Sustainable Livelihoods	1. Tata Strive	ii, vii	Partner	*	*	*	*
	2. M-Powered	ii, iii	Partner	*	*	*	*
	3. Entrepreneurship Development Program	ii	Partner	*	*	*	*
Healthcare	Atmadarpan	i	Partner	*	*	*	*
