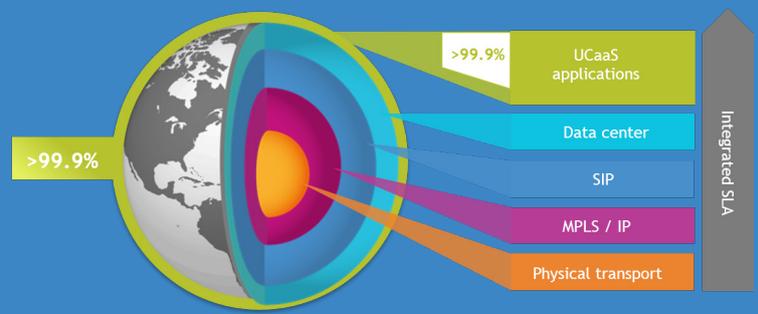


# WHY TATA COMMUNICATIONS FOR DIRECT ROUTING?

- Leading international voice provider with widest reach in emerging markets, simplifying vendor management
- Full PSTN replacement in 25 countries, with more international coverage planned, providing stress-free migrations
- Enables full phone system capabilities for Microsoft Teams and Office 365 on a global scale
- End-to-end SLA



## WHAT IS IT?

Direct Routing is phone system capability within Office 365 to help you connect Tata's SIP trunks to Microsoft Teams. The service greatly reduces the complexity of integrating existing voice infrastructure with the world-leading Microsoft Teams cloud platform.

Using Direct Routing from Tata Communications, you can directly connect your voice infrastructures to the Microsoft Teams environment allowing for seamless collaboration between native Teams calls and legacy infrastructure.

In the simplest deployment model, you start with SIP trunks from Tata Communications which are already pre-connected to Microsoft Teams through Cloud SBCs

hosted in our global data centres. This enables a full feature, end-to-end service including Enterprise Voice for their Microsoft Teams subscription and phone systems.

Leveraging the strength and reach of Tata Communications' Global SIP Connect™, this end-to-end service enables Enterprise Voice: seamless global collaboration boosting organisation productivity and agility. Offering full PSTN replacement in more than 25 countries, and SIP trunks reaching more than 89% of the world market (by GDP), Direct Routing from Tata Communications lowers transition risk, enabling the most effective Microsoft Teams implementation.

## DIRECT ROUTING WITH TATA COMMUNICATIONS

- Enable full phone system capabilities for Microsoft Teams and Office 365 on a global scale
- Stress-free migration leveraging the strengths of Tata Communications' market-leading SIP portfolio
- Simplify the meeting experience for users
- Completely managed, end-to-end service for all your organisations' communications and collaboration requirements
- Bring people together regardless of location to make faster decisions
- Manage remote teams more effectively
- Optimise conferencing spend

## SIMPLIFIES THE JOB FOR YOUR IT TEAM

- Manage one unified and consolidated audio, video, and web conferencing solution rather than disparate products from multiple providers
- Reduce the complexity of integrating existing voice systems with Microsoft Teams
- Global reach of Tata Communications' SIP portfolio helps deliver services to users regardless of their location
- Fully managed service easing the pain of administration with end-to-end visibility, monitoring and reporting
- Our world-class Unified Communications as a Service (UCaaS) brings you the full power of Office 365 and Microsoft Teams across your enterprise, and so much more
- As the largest international voice provider with 52 billion voice minutes each year, we are your optimum choice for UCaaS voice services
- Choose from a wide range of services including International Toll Free (ITFS), Universal Freephone (UIFN), Local Number and Domestic Service. In addition, our global relationships with more than 1600 carriers ensure state-of-the-art communication and collaboration wherever in the world you conduct business
- With our single-pane-of-glass solution for management and monitoring, UCaaS from Tata Communications gives your teams access to intelligent software and monitoring, dashboards and reporting



### HIGHLIGHTS

- We provide unmatched commercial advantage through attractive voice pricing reaching 99.7% of world GDP
- Supports Hybrid setup including integration with legacy PBX and PSTN
- We have implemented our solution to provide real-time, end-to-end service path visibility from the application, down to the infrastructure.

#### SIMPLE GLOBAL GROWTH WITH OFFICE 365

We can help your business move to the cloud by rapidly and seamlessly deploying and evolving Cloud PBX and PSTN Conferencing solutions in the Microsoft Office 365 Cloud

#### UNLOCK YOUR MICROSOFT TEAMS SUBSCRIPTION

You can benefit by choosing a solution ready to meet all your collaboration and communication needs. Delivered as a fully managed service integrating all the features of Microsoft's Teams with our Global Network and SIP leadership

#### MANAGE YOUR BUSINESS, NOT THE TOOLS

Always be assured of a reliable and robust connection with our global and managed Unified Communications as a Service (UCaaS) with full end-to-end visibility, monitoring and reporting dashboard

#### MANAGE BUSINESS RISK AND BE REGULATORY COMPLIANT

Our service is compliant with the telecom regulatory requirements of most countries, including India. You can feel confident that, by partnering with us, you can meet all your global communications and digital transformation needs and realise your organisation's digital transformation plans today

For further information on our Hosted Skype for Business, visit [www.tatacommunications.com](http://www.tatacommunications.com)

Contact Us

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