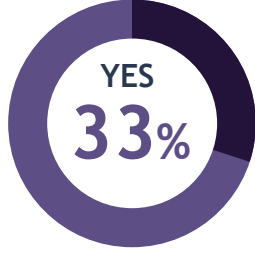


Microsoft Teams, the hub for teamwork in Office 365

Today's workplace runs on teamwork. With the right tools, teams are more productive, more profitable, and more engaged.



Are employees engaged in their jobs?¹



One-third of U.S. employees say they are fully engaged in their work.



More than half of all U.S. employees report that they are NOT fully engaged in their work.

Engaged employees produce better business outcomes¹

Productivity
17%
Higher

Sales
20%
Higher

Profitability
21%
Higher

Teamwork: 84% of employees work on multiple teams¹

49%

Slightly Matrixed, sometimes work on multiple teams

18%

Manager Matrixed, work on multiple teams every day with most people reporting to the same manager

17%

Highly Matrixed, work on multiple teams every day with different people reporting to different managers



Highly matrixed team members: . . .

Collaborate more effectively

More than one-third of employees who work on teams reporting to different managers on a daily basis strongly agree that being on different teams helps them collaborate more effectively with coworkers.

Are more engaged

Employees who work on teams reporting to different managers on a daily basis experience a 22% lift in engagement over employees who do not work on different teams.

Are more committed to quality

Employees who work on teams reporting to different managers on a daily basis are 40% more likely to strongly agree that their coworkers are committed to quality.

The benefits of teamwork for the Organization:

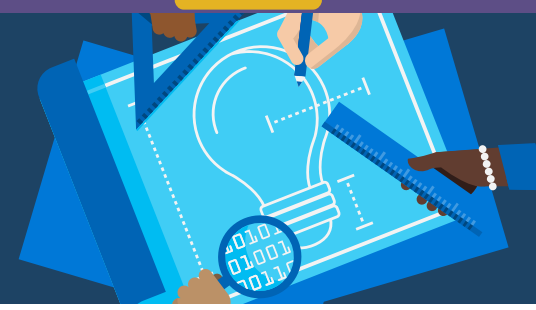
- Teams add flexibility within the Organization
- Teams help companies react more quickly and improve speed to market
- Teams help employees build strong relationships and boost morale



The benefits of teamwork for employees:

MORE

proficient productive creative collaborative



The modern workplace

80%

of employee time is spent collaborating with others²

43%

of American workers work remotely at least some of the time³

2x

more teams compared to five years ago⁴

The costs of ineffective collaboration

Less Agile

Takes longer to make and execute decisions, go to market, and respond to customers

Lower Quality

Worse decisions due to incomplete data and fewer viewpoints

Reduced Innovation

Lack of information sharing means discoveries aren't leveraged in other areas



“ Research shows that simply feeling like they're part of a team of people working on a task makes people more motivated as they take on challenges.⁵ ”



Research reveals that employees engaged in collaboration report:⁶

- Higher engagement
- Less fatigue
- More success

The growing standard for collaboration⁷

125K

Organizations using Microsoft Teams

50%

Increase in collaborative work

181

Available markets for Microsoft Teams



The hub for teamwork in Office 365

Integrated Office 365 apps

Manage all your conversations, files, and tools in one team workspace.

Customisable and extensible

Tailor your Teams workspace and build custom integrations to your existing business processes.

Enterprise security and compliance

Enjoy the enterprise-level security, compliance, and management features you expect from Office 365.

Chats, calls, and meetings

Communicate in the moment and keep everyone in the know. Chat in public or private groups or one-on-one.

Tata Communications: your proven Microsoft Teams partner

Your success rides on digital transformation - with collaboration at its heart. We enable teams to work together effectively, seamlessly boosting your Organization's agility and competitive edge. Make the most of Microsoft Teams and Office 365 collaborative capabilities with Tata Communications' dependable managed services, Direct Routing for Microsoft Teams and globally recognised voice enablement.

Managed services

- Delivering worry-free collaboration that enables you to focus on core activities
- Flexible interop capabilities that sweat assets longer and maximise legacy UC endpoints

Direct Routing

- Maximises Office 365 phone capability
- Directly connects voice infrastructures to the MS Teams environment
- Enables seamless collaboration between native Teams calls and legacy systems

Global recognition

- Microsoft Partner of the Year finalist 2019 - Intelligent Communication
- Gartner Magic Quadrant for Global UCaaS, APAC Context
- Frost & Sullivan 2019 India ICT awards - UC provider of the year
- Frost & Sullivan 2018 APAC Managed UC Provider of the year
- Leader in the 2019 Gartner Magic Quadrant for Network Services, Global - 6th successive year

¹ Gallup "State of the American Workplace" <http://news.gallup.com/reports/199961/7.aspx>
² <https://news.virginia.edu/content/qa-how-much-workplace-collaboration-too-much>
³ Gallup "State of the American Workplace" <http://news.gallup.com/reports/199961/7.aspx>
⁴ 2009, 2014 US IW Survey
⁵ <https://www.forbes.com/sites/adigaskell/2017/06/22/new-study-finds-that-collaboration-drives-workplace-performance/#7f26bc823d02>
⁶ Reference requires subscription: "Cues of working together fuel intrinsic motivation"; Priyanka B.Carr and Gregory M.Walton; Stanford University
⁷ <https://www.forbes.com/sites/adigaskell/2017/06/22/new-study-finds-that-collaboration-drives-workplace-performance/#7f26bc823d02>
⁸ Reference requires subscription: "Cues of working together fuel intrinsic motivation"; Priyanka B.Carr and Gregory M.Walton; Stanford University
⁹ Internal Microsoft data

Please visit [here](#) to know more on how Tata Communications can transform your Microsoft Teams experience