



# MICROSOFT TEAMS GLOBAL MANAGED SERVICES

ENABLING THE FULL MICROSOFT  
“INTELLIGENT COMMUNICATIONS”  
EXPERIENCE GLOBALLY

Microsoft Teams Global Managed Services is a carrier-grade, Microsoft Teams optimized, end-to-end solution. Provides global reach and guaranteed service level agreements for consistent global quality of service. Tata Communications offers a ONE PARTNER, one vendor solution for optimized delivery and managed outcomes.



Enable Microsoft Teams at a global scale



Extend your reach to 99.7 percent of the GDP to engage in emerging countries



Provide global enterprise-wide toll-free numbers

## THE TATA COMMUNICATIONS ADVANTAGE

With Tata Communications’ world-leading voice infrastructure, you get the productivity of Microsoft Teams with the simplicity of connected audio.



### GLOBAL REACH

Reaching 99.7 percent of the GDP with cost effective and consistent global quality of experience with “Just Works” simplicity



### CARRIER-GRADE

Supporting an optimized Intelligent Communications experience while adding carrier grade quality of service, service level agreements, and support



### ONE PARTNER

Offering confidence in fully realizing the Microsoft Intelligent Communications vision through a single vendor solution

## CONSOLIDATE TO OUR BEST-IN-CLASS INTELLIGENT COMMUNICATIONS SOLUTION

As a global Microsoft Gold Partner with a fully owned global network, Tata Communications is in a unique position to provide a fully managed, fully owned, end-to-end Microsoft Teams Intelligent Communications (IC) solution.

### GLOBAL MANAGED SERVICES

#### Licensing:



- > Microsoft Cloud Servicing Provider Licensing
- > Microsoft Licensing Service Provider for India

#### Legacy:



- > Legacy PBX + Video Estate Management

#### Transformational:



- > Adoption Change Management + Training and Measurement
- > Microsoft Teams Video Interop
- > Legacy to Teams Automated Assessment + Migration Services

#### Management:



- > Microsoft Teams Global Managed Services
- > Microsoft Teams Direct Routing
- > Endpoint and Microsoft Teams Rooms
- > Microsoft Teams Room Managed Services
- > Endpoint and Session Border Controller
- > Orchestration and Automation Provisioning
- > Microsoft Teams Native Contact Center
- > Nectar Management and Monitoring Services
- > Global SIP with Full PSTN Replacement in 30 Countries

# TATA COMMUNICATIONS



### END-TO-END MANAGED IC SERVICE WITH ENTERPRISE VOICE



#### MEETINGS AND CONFERENCING

Fully managed plans for enabling legacy video endpoints for Microsoft Teams and video



#### COLLABORATION

The hub for teamwork in Office – communicate, collaborate, customize and extend, work with confidence



#### TEAMS NATIVE CONTACT CENTRE

End-to-end global contact centre solution



#### INTELLIGENT COMMUNICATIONS

Bringing together conversations, meetings, files, Office apps, and third-party integrations



#### MOBILITY

Communicate in the moment and keep everyone in the know

Go to our [webpage](#) to start a no-risk trial