

# DRIVE GROWTH FOR YOUR ENTERPRISE WITH IZO™ MANAGED CLOUD FOR AZURE

**MAXIMISE THE BENEFITS OF BOTH PUBLIC AND PRIVATE CLOUD WITH TATA COMMUNICATIONS' EXPERTLY MANAGED, END-TO-END SOLUTION AND GLOBAL NETWORK REACH.**

## **GET BACK TO BUSINESS**

Designing, integrating and managing public and private cloud services - while maximising its benefits - requires expertise that can place a drain in-house IT resources. With Tata Communications IZO™ Managed cloud for Azure, leave the IT to us and get back to focusing on your core business.

## THE CLOUD CHALLENGE

Today's global enterprise expansion is driven by technology and the cloud. However, internally managing operations, maximising resources and executing projects on the cloud has been a challenge due to lack of expertise, IT silos, and the loss of visibility and control as there is no single touch point for deployments. These factors lead to a longer time to market and reduced ROI.

In addition, concerns over data security, integrity and availability of public cloud, plus a lack of end-to-end support SLA for cloud services, limit the full realisation of the cloud's benefits.

## IZO™ MANAGED CLOUD FOR AZURE

Get visibility and control over costs and productivity while improving resource efficiency with a hybrid cloud solution using Tata Communications IZO™ Managed Cloud for Azure for business application hosting.

This complete end-to-end, SLA-based service redefines your cloud strategy. And it does so by giving you access to the right expertise, infrastructure and control to fuel growth with a lower total cost of ownership and improved performance.



### Consult and design

Through consultation, our certified engineers work with you to design a comprehensive IT architecture. They will use the best combination of solutions tailored to your enterprise needs that can be deployed across public and private clouds.



### Build and migrate

Tata Communications builds the solution, installing and configuring OS, middleware, databases, storage, backup and network functions as per industry best practices. We also assist in migrating your workloads to Azure.



### Monitor

Our SLAs offer expert support 24/7/365 from 300+ industry certified professionals.



### Manage

Get full performance visibility through a portal giving you comprehensive views of resource utilisation, availability, integrated incident management and more. Control costs and improve productivity through efficient resource management and cloud control.

## GAIN A COMPETITIVE EDGE



### Improved efficiency

Use the cloud more efficiently and optimise your resources to lower costs. Reduce your time to market with application templates for faster performance.



### Expertise

Access to certified experts in cloud design, deployment and management equipped with best practices for continuous improvement



### Be future-proof

Technology is constantly changing and so are your needs. With Managed Services, we'll periodically evaluate your public cloud portfolio and your IT footprint to adapt to newer technology, ensuring that you are always one step ahead of the curve.

Service	Sub-Cat	Description	Scope
Cloud Managed Services- Support covers managing your cloud setup including native cloud security, backups and DR.	Multi-Cloud Management	24*7 Support Helpdesk	✓
		24*7 E-mail and Phone Access	✓
		24*7 Monitoring of Public Cloud Systems	✓
		DNS and Web Traffic Monitoring	✓
		Real-time notifications and Alarms	✓
		Incident Management	✓
		Change and Release Management	✓
		Backup Management	✓
		MIs/VMs Management	✓
		Basic Patch Management	✓
	Security and Devops	Access Management (Users, Groups, ACLs, Servers)	✓
		Perimeter Support (Firewall, VPNs etc.)	✓
		WAF Management and Support	✓
		Anti-virus Management and Support	✓
		Continuous Deployment Automation	✓
	SLA and Response Time	Uptime SLA	99.95%
		Response Time	< 15 mins
		Resolution Time <sup>1</sup>	< 4 hours
	Reporting and Review Meetings	Monthly Health Report	✓
		Monthly Performance Review	✓
Quarterly Business Review		✓	

**TATA COMMUNICATIONS ADVANTAGE**

When you choose Tata Communications’ IZO™ Managed Cloud for Azure, you’ll enjoy access to:

- **Cloud choice** – public, private, or hybrid
- **Deployment models** – standard, flexible, and fit for business
- **End-to-end solution provider** – covers network, infrastructure, security, and emerging technologies like IoT and Big Data in the future
- **Depth of technical expertise** – more than a decade of experience in IT technologies and niche services
- **Customer base** – 2000+ Enterprise customers globally with 47,000+ SME in India
- **Ease of business** – complete transparency in contract structure and a smooth customer on boarding process
- **SLA-driven service commitments**

**Visit us at [www.tatacommunications.com](http://www.tatacommunications.com) to learn more about how Tata Communications’ IZO™ Managed Cloud for Azure can give your enterprise the competitive edge.**

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## **ABOUT TATA COMMUNICATIONS**

Tata Communications Limited (CIN no: L64200MH1986PLC039266) along with its subsidiaries (Tata Communications) is a leading global provider of A New World of Communications™. With a leadership position in emerging markets, Tata Communications leverages its advanced solutions capabilities and domain expertise across its global and pan-India network to deliver managed solutions to multi-national enterprises, service providers and Indian consumers.

The Tata Communications global network includes one of the most advanced and largest submarine cable networks and a Tier-1 IP network, as well as nearly 1.5 million square feet of data centre and collocation space worldwide.

Tata Communications' depth and breadth of reach in emerging markets includes leadership in Indian enterprise data services and leadership in global international voice.

Tata Communications Limited is listed on the Bombay Stock Exchange and the National Stock Exchange of India.

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**For more information, visit us at [www.tatacommunications.com](http://www.tatacommunications.com)**

**Contact us**